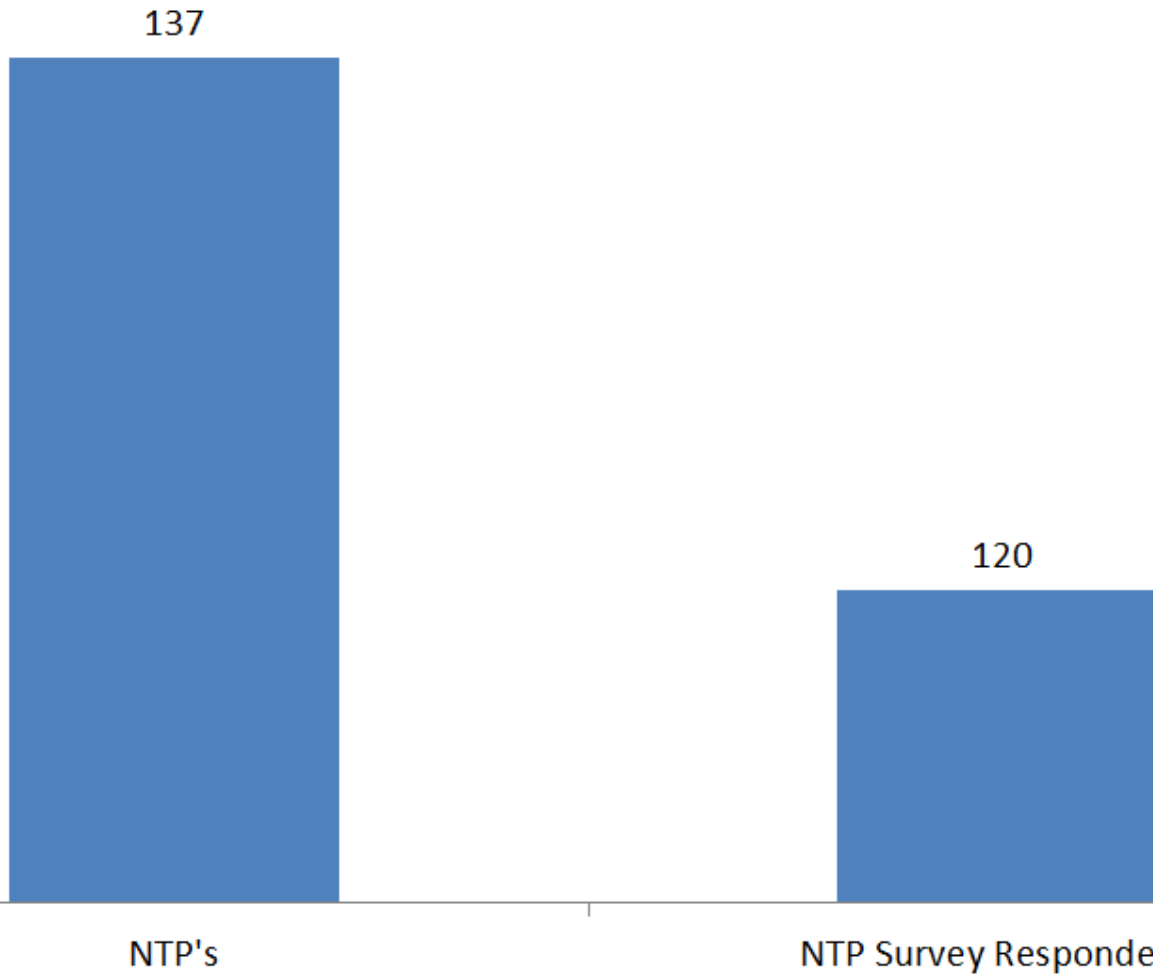


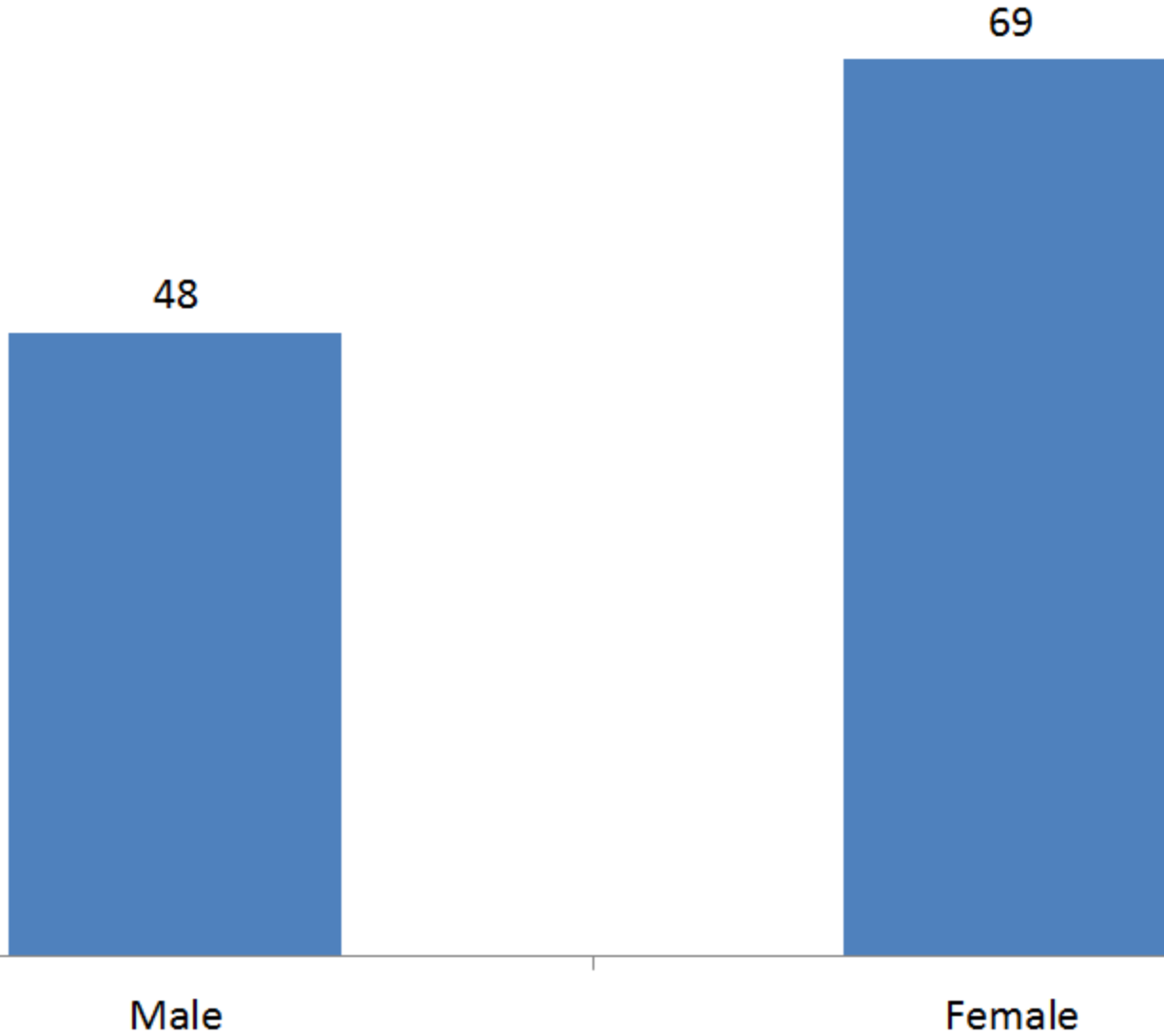
JALC NTP Survey, Fall 2012

Non-Teaching Professionals (NTP) Survey Response Rate

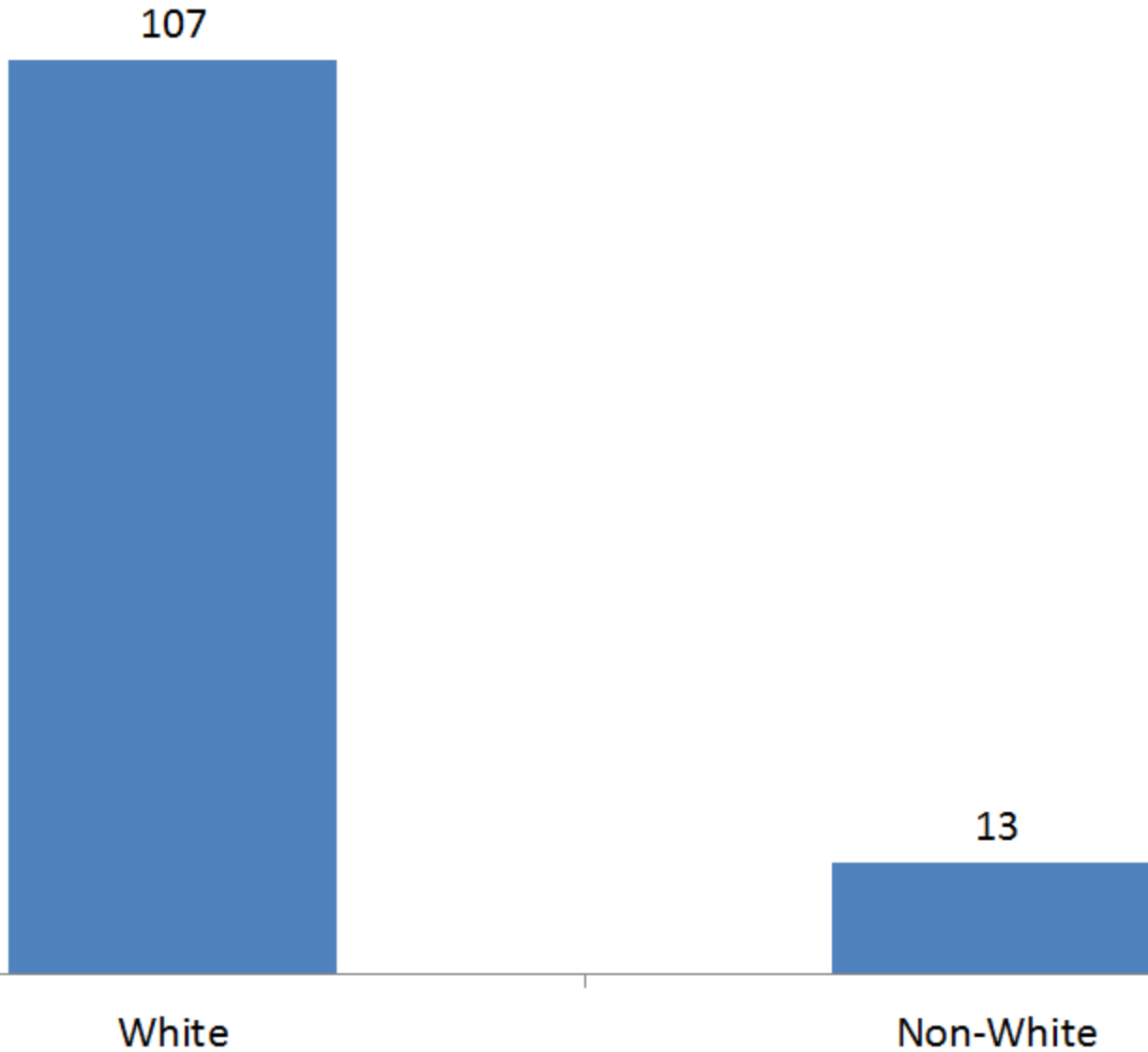
Response Rate = 88%



Non-Teaching Professionals (NTP) Respondents: Gender

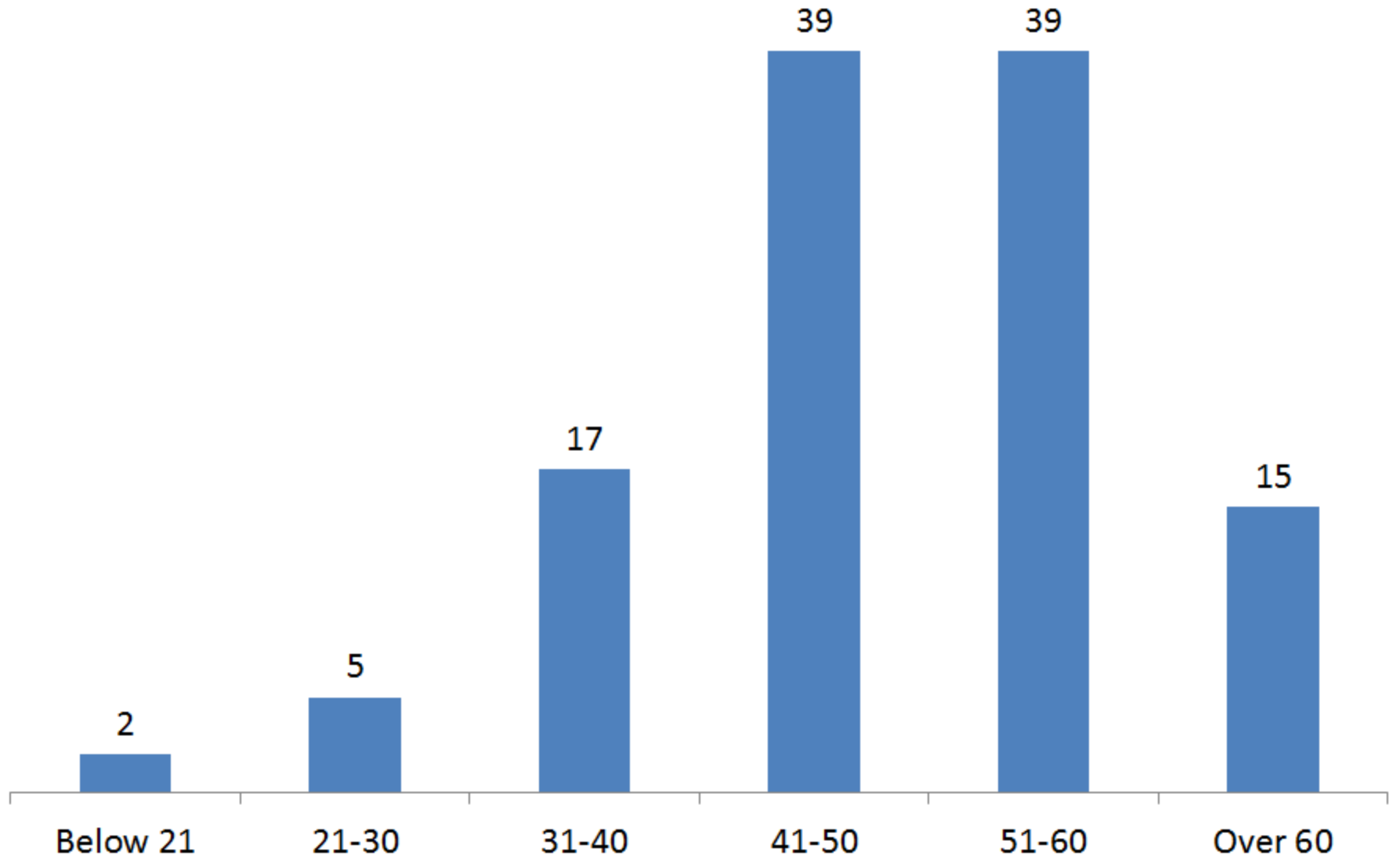


Non-Teaching Professionals (NTP) Respondents: Race / Ethnicity

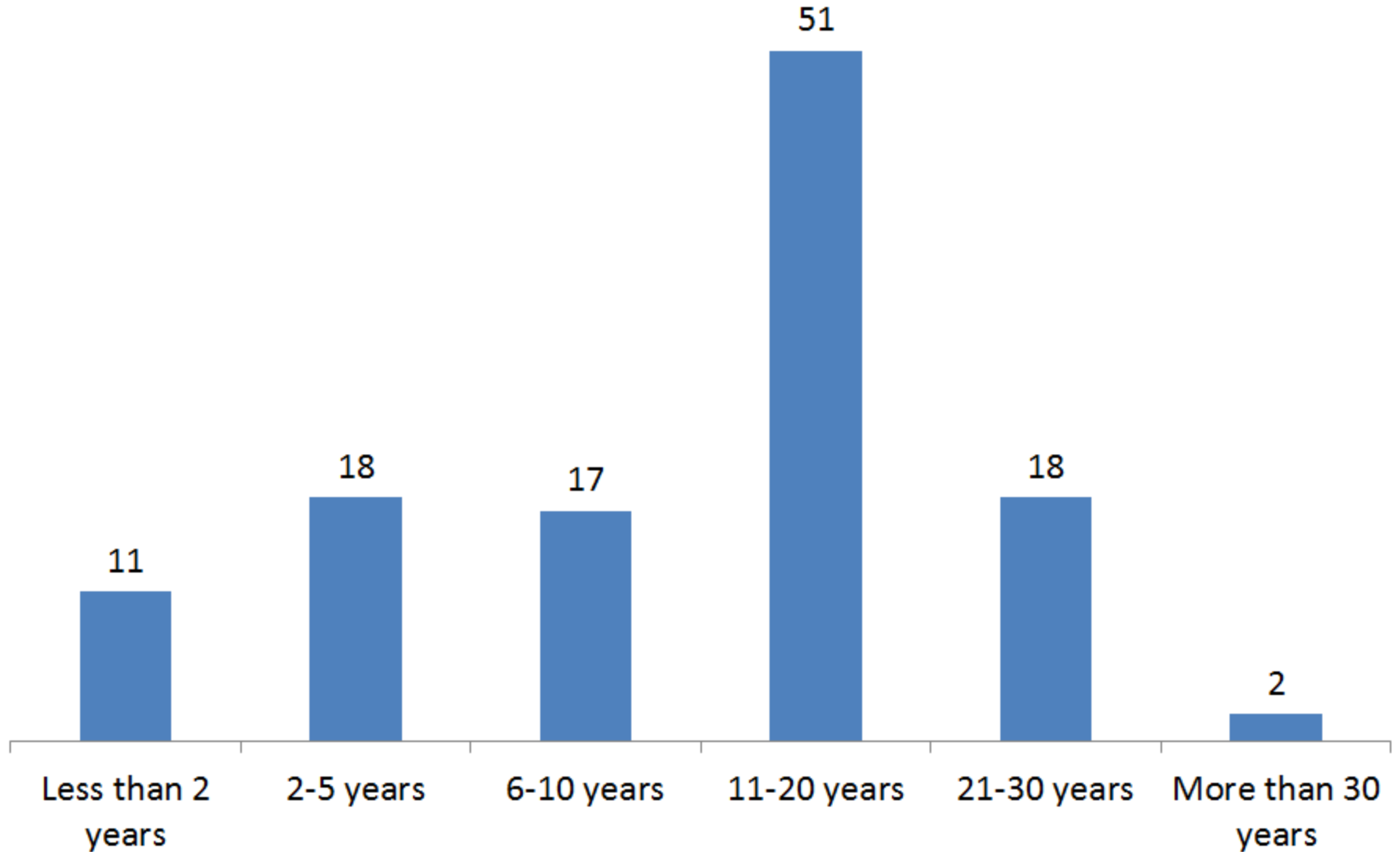


JALC NTP Survey, Fall 2012

Non-Teaching Professionals (NTP) Respondents: Age Grouping



Non-Teaching Professionals (NTP) Respondents: Years at JALC



JALC NTP Survey, Fall 2012

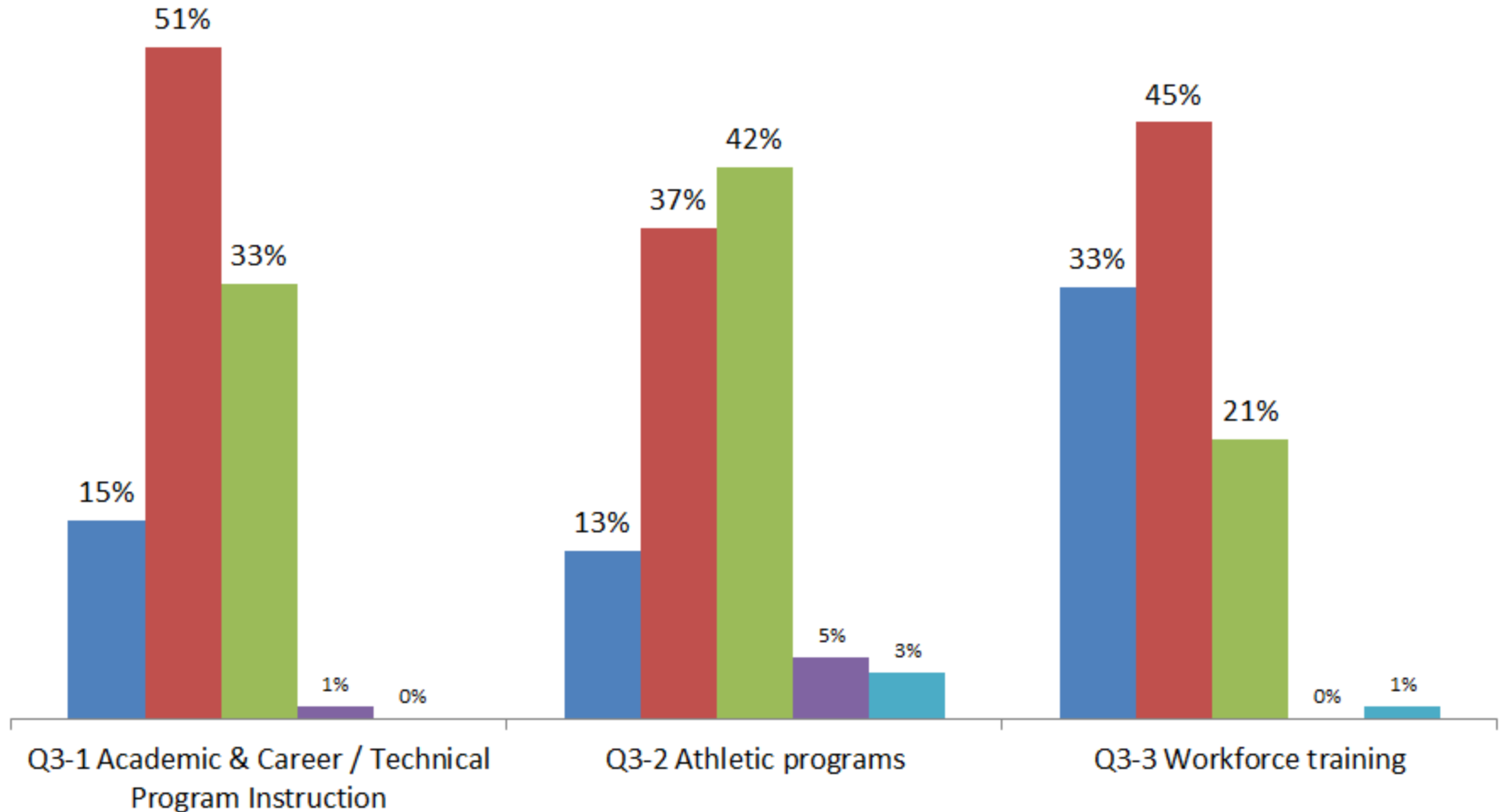
ALL NTP - Q1: What are you most proud of about JALC? (Select UP TO FIVE of the following qualities)



JALC NTP Survey, Fall 2012

ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

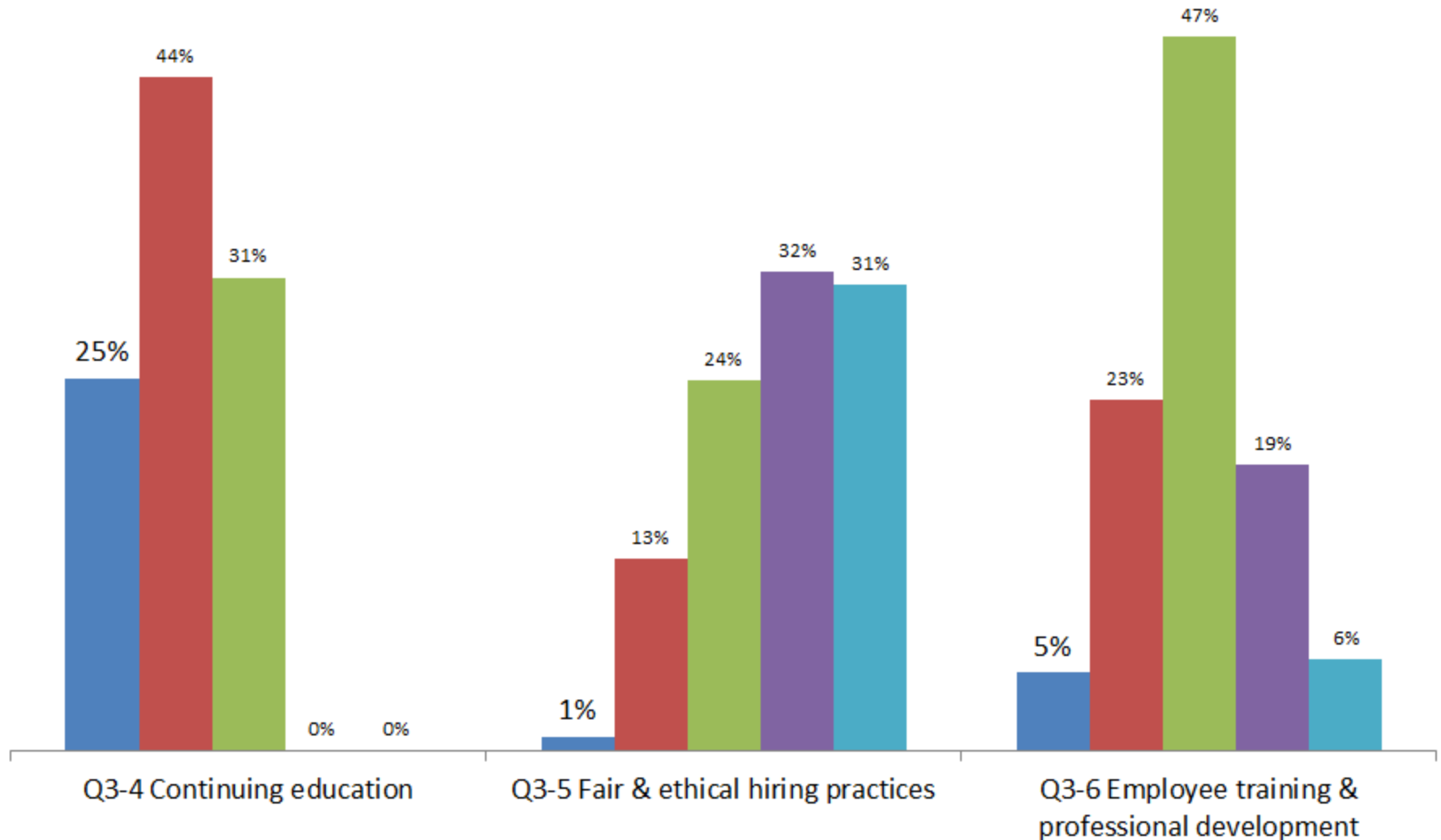
■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

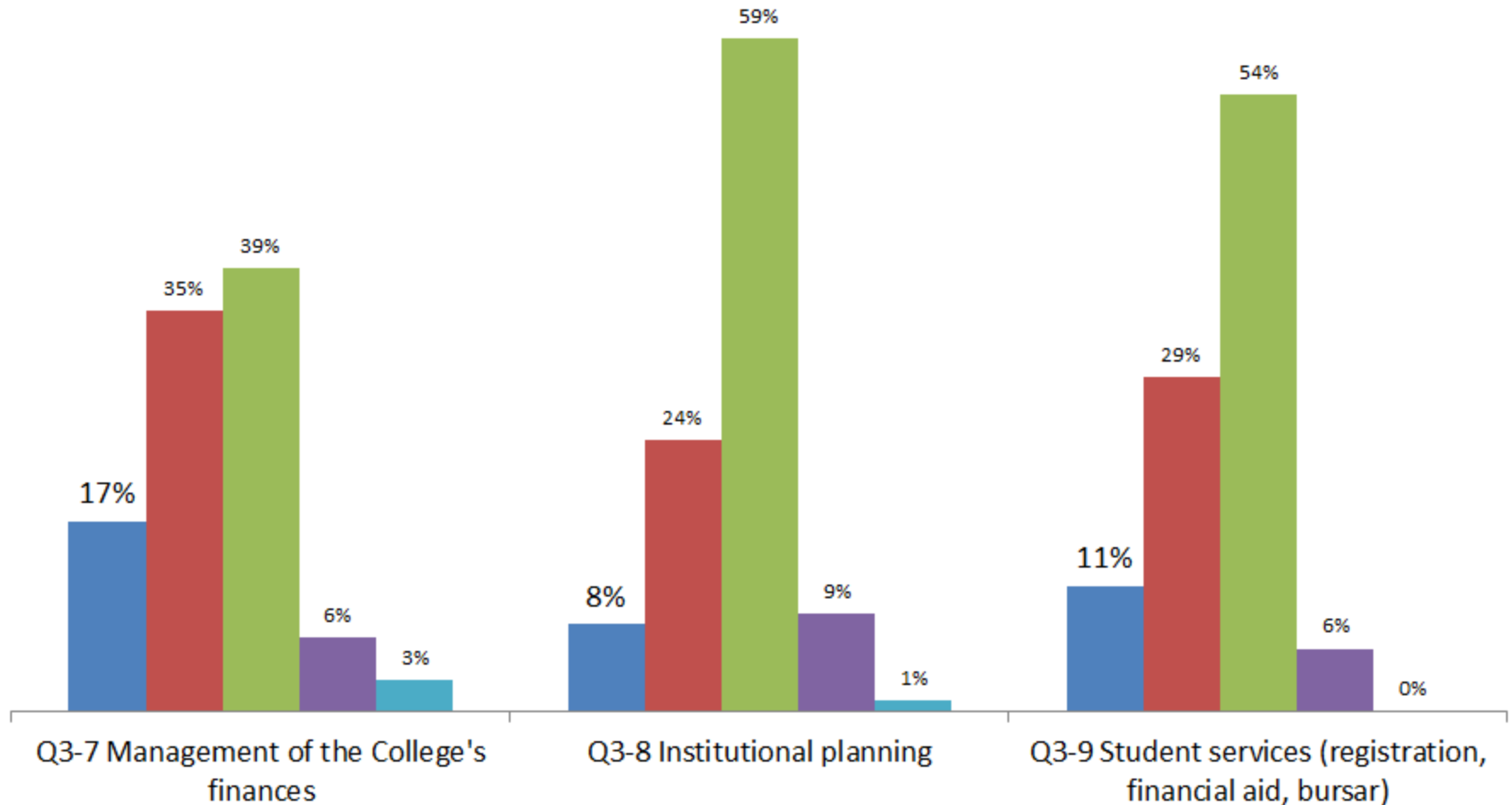
■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

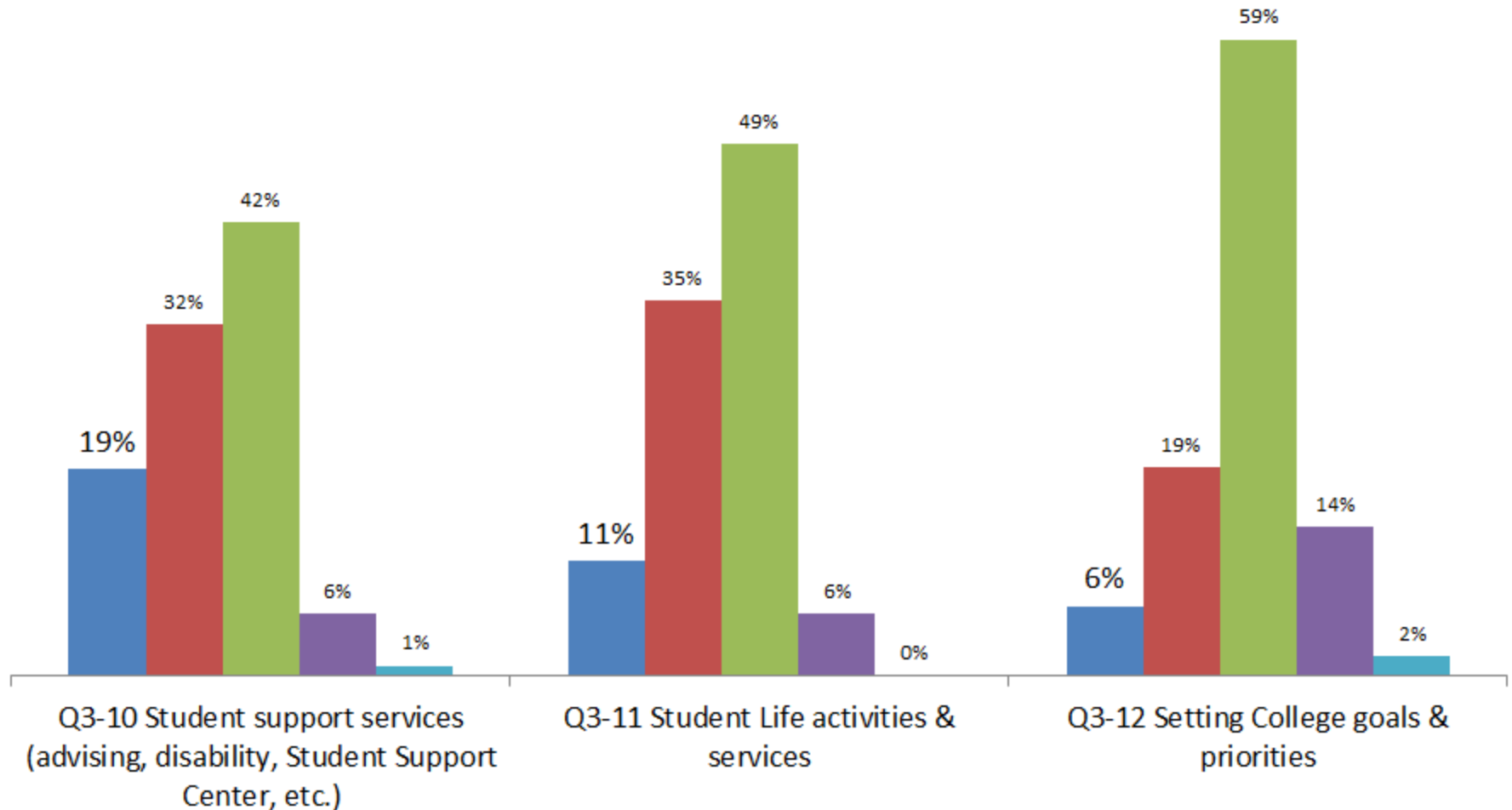
■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

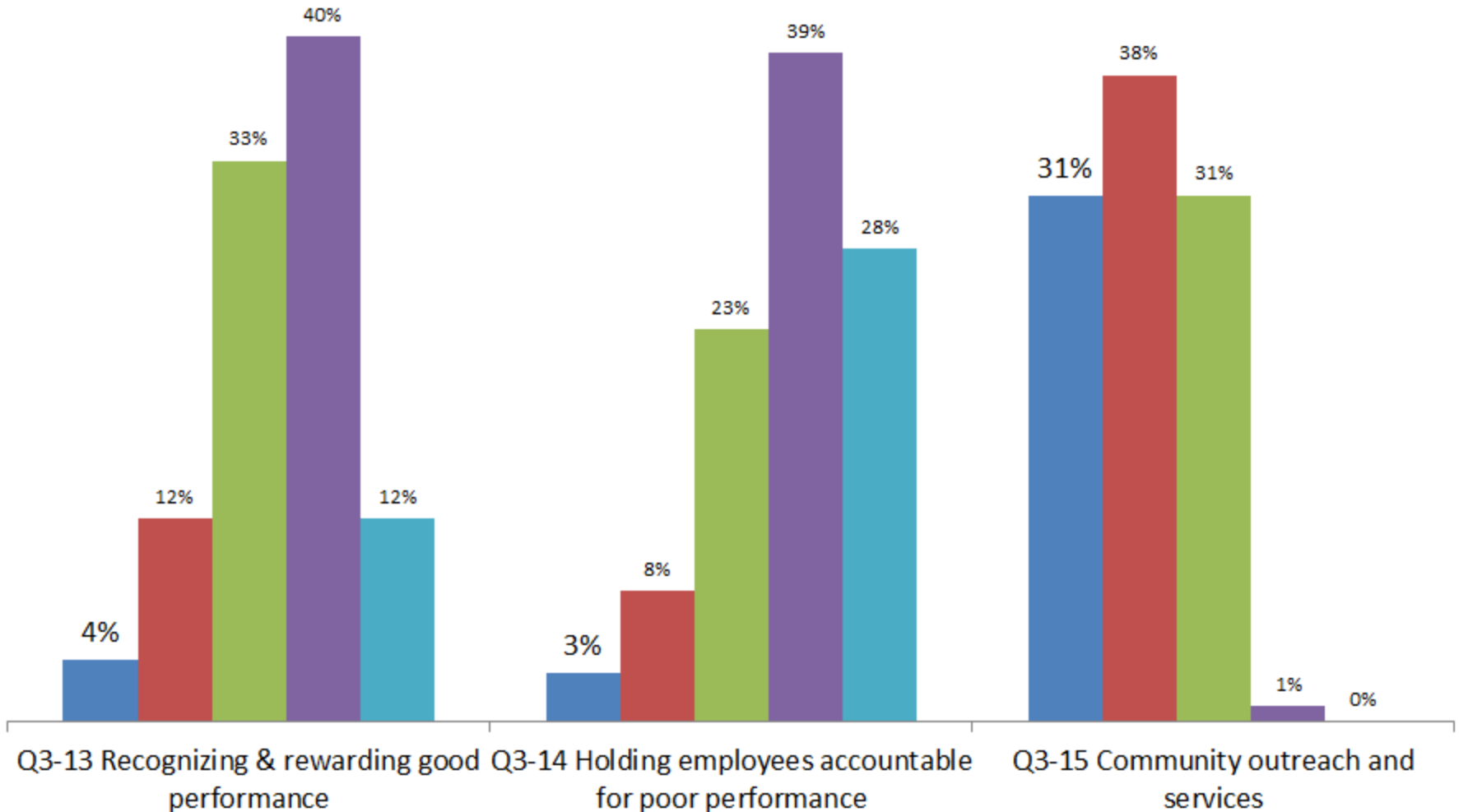
■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

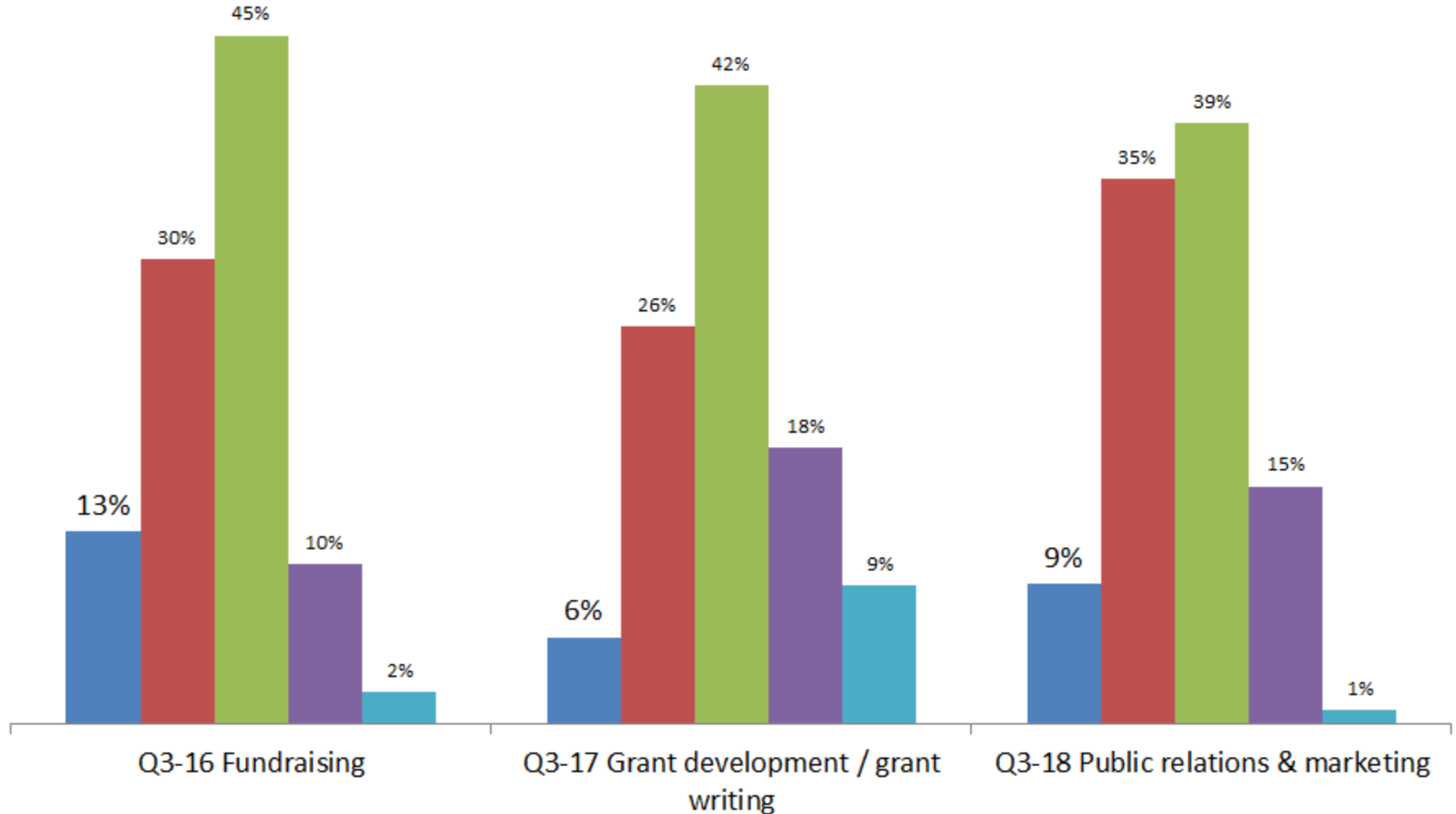
■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

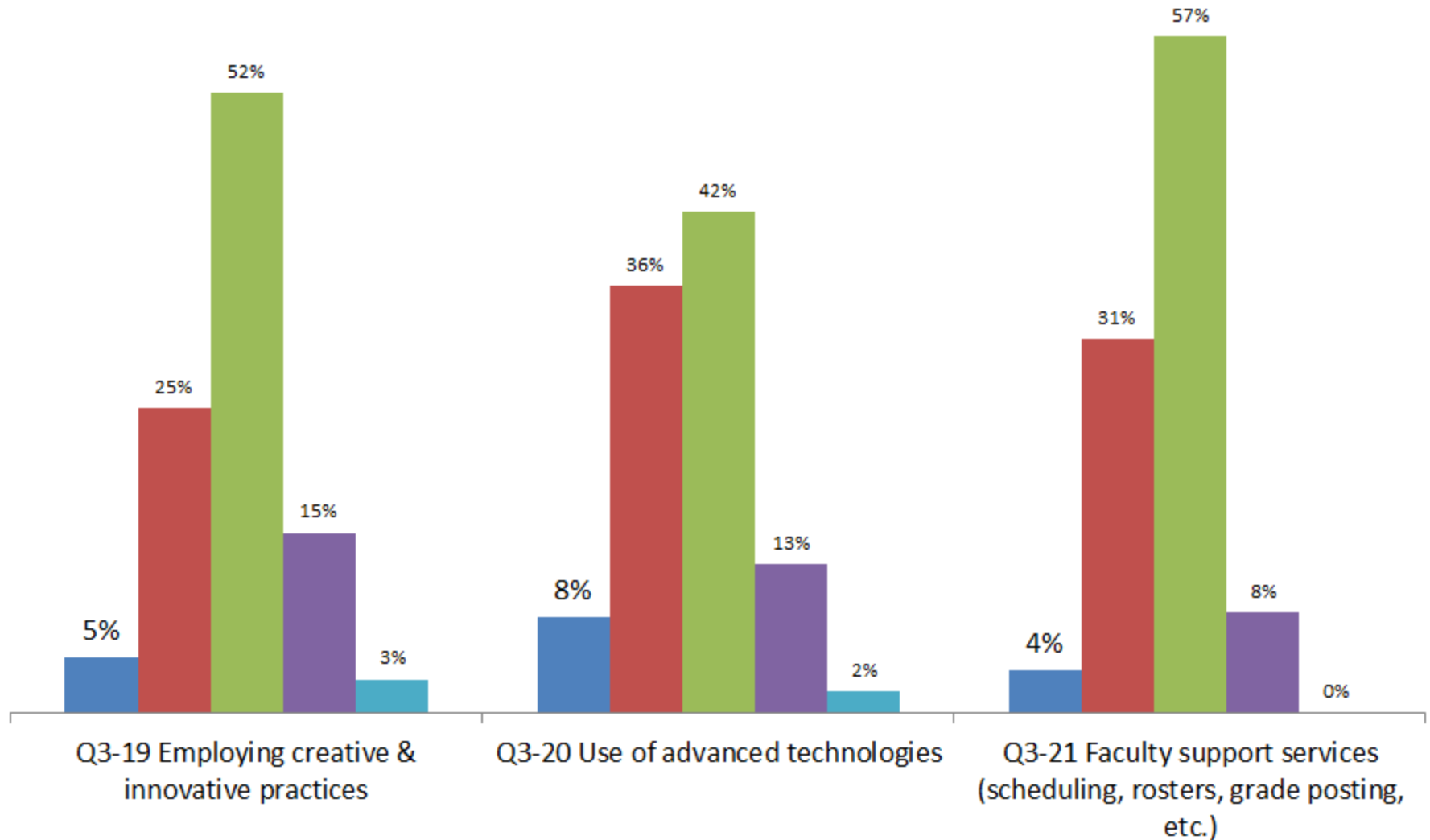
■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

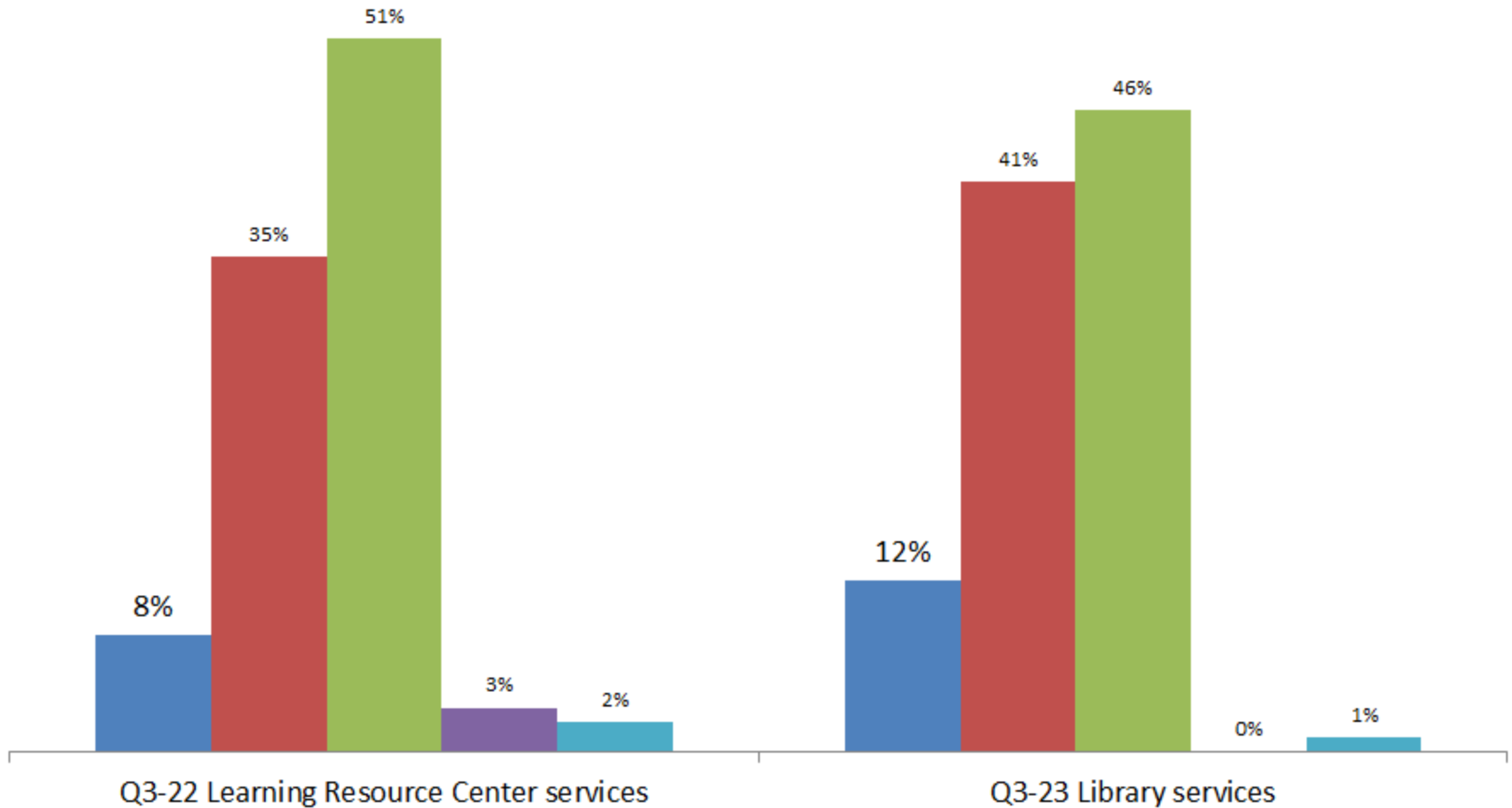
■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

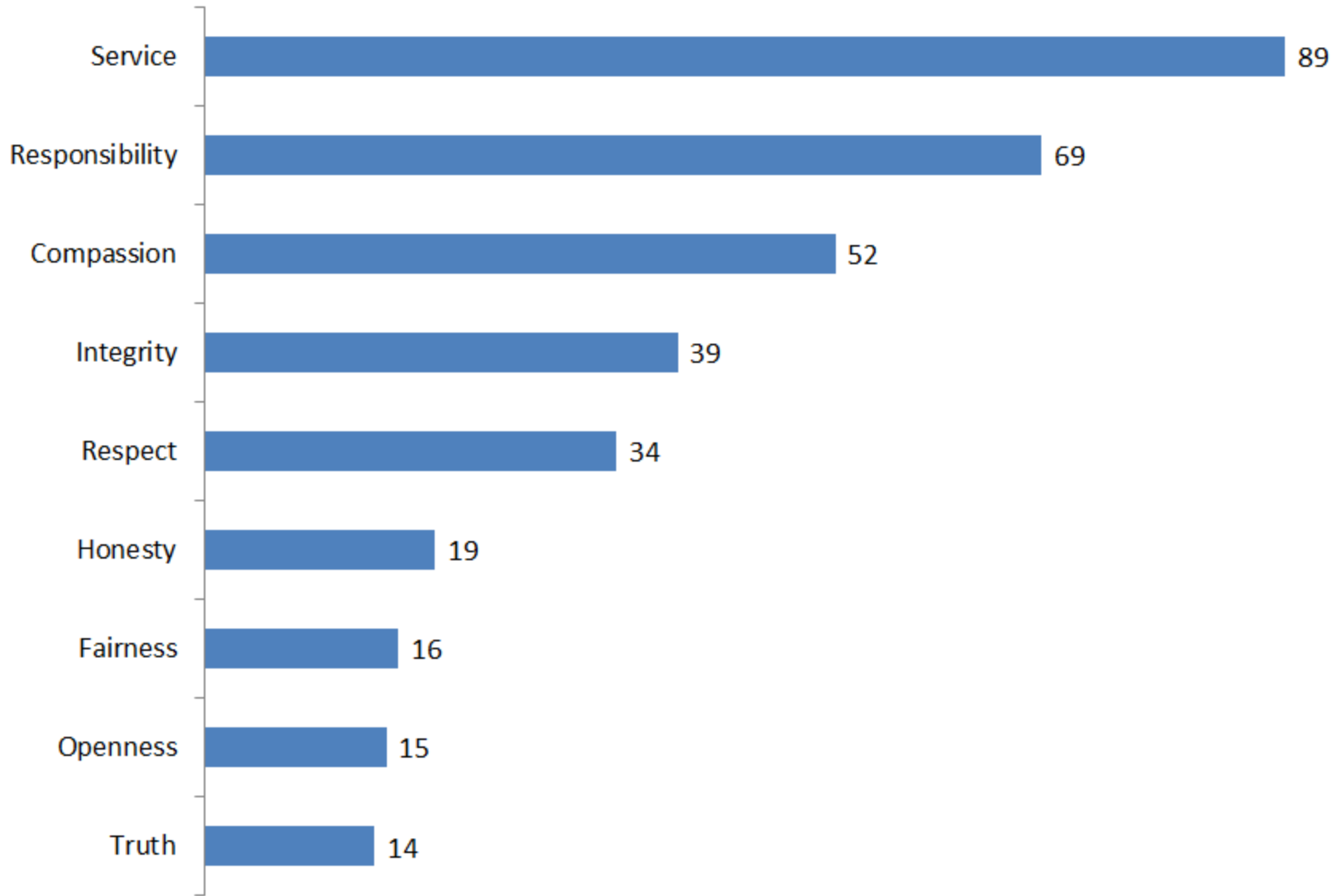
ALL NTP - Q3: Please "score" JALC's effectiveness in performing the following functions / activities.

■ Extremely Effective ■ Very Effective ■ Effective ■ Ineffective ■ Very Ineffective



JALC NTP Survey, Fall 2012

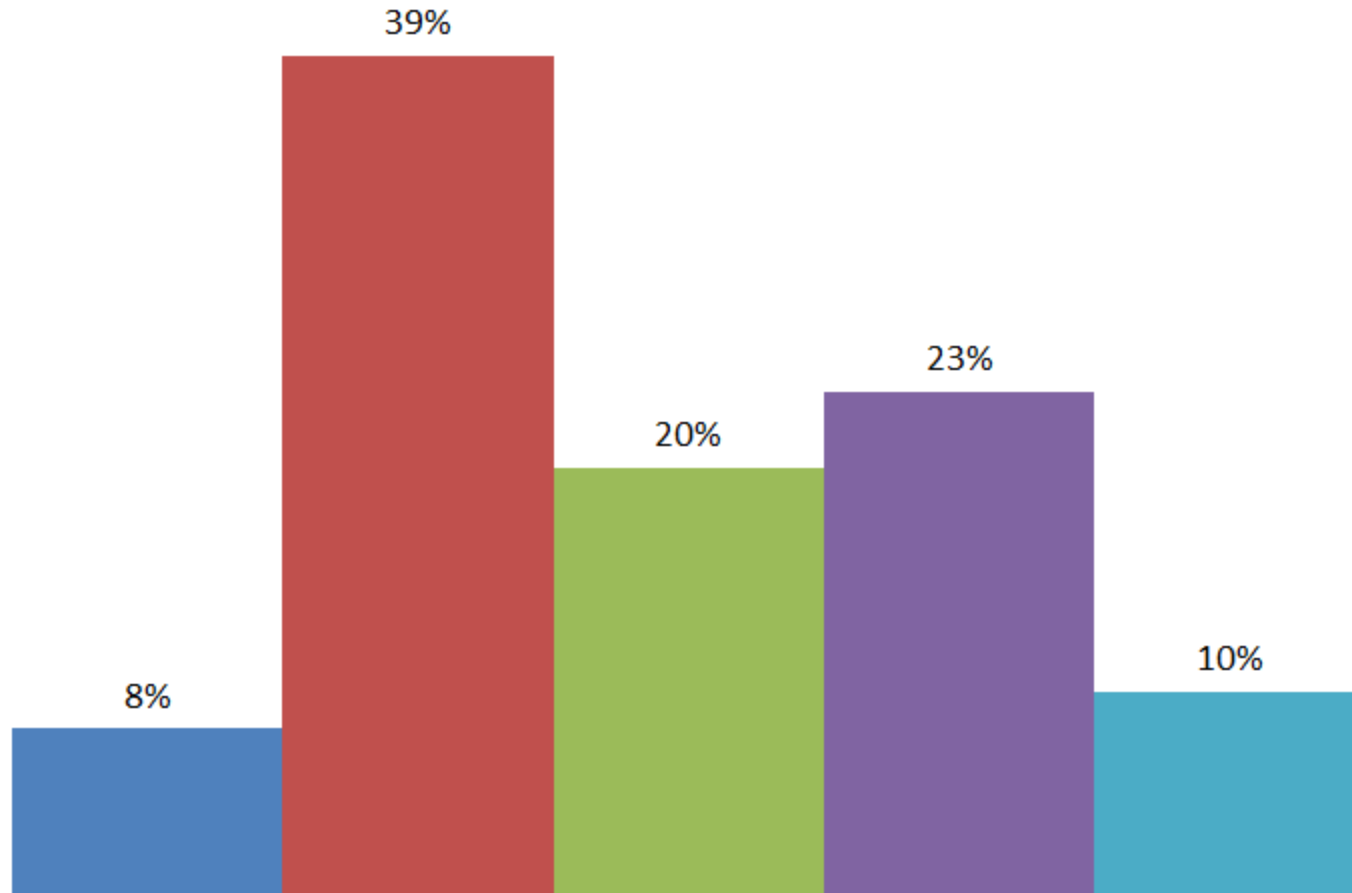
ALL NTP - Q5: The core values that I most associate with JALC as an institution are (select UP TO FIVE)



JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

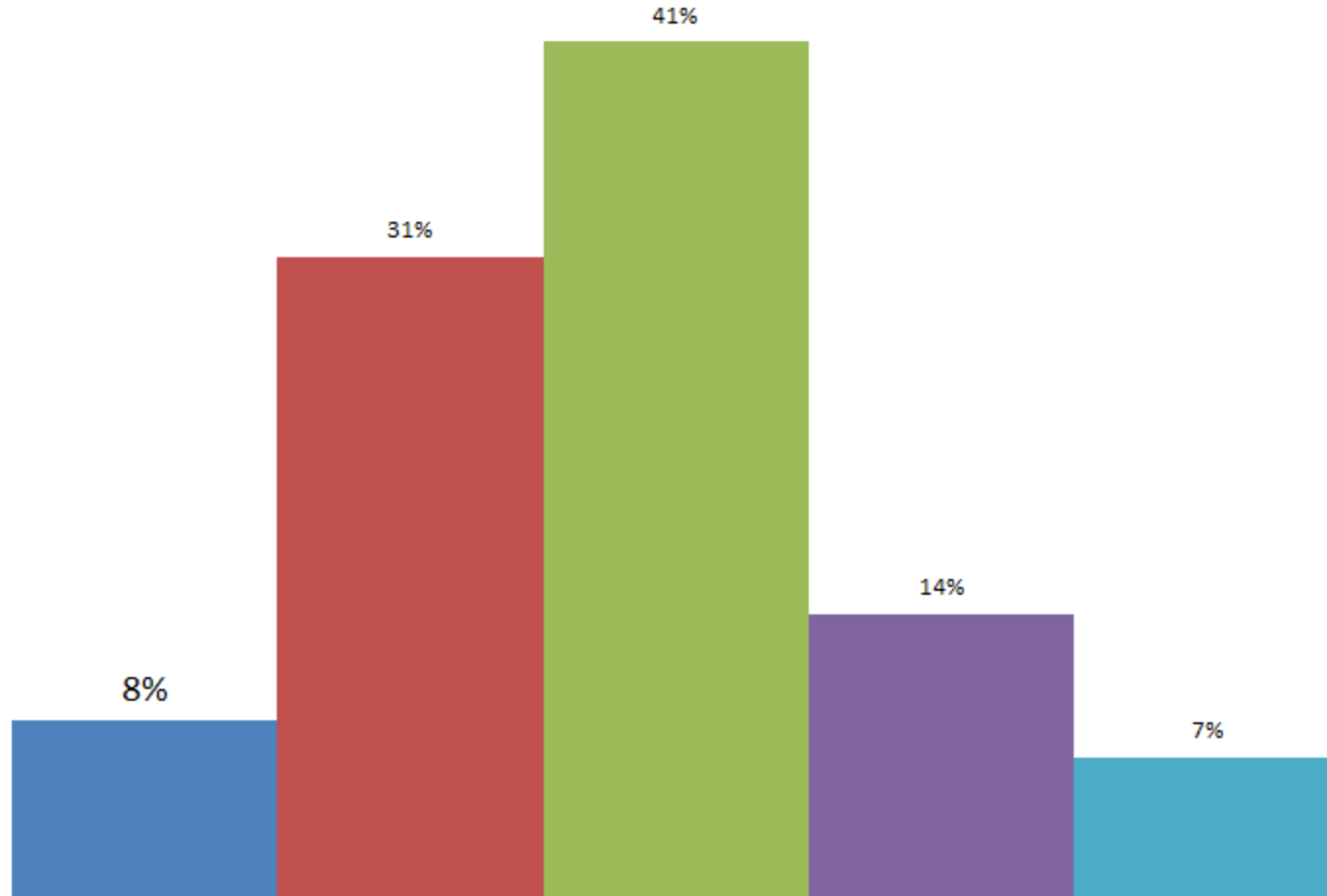


Q7-1 Communications between Admin & the rest of the College is very good

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

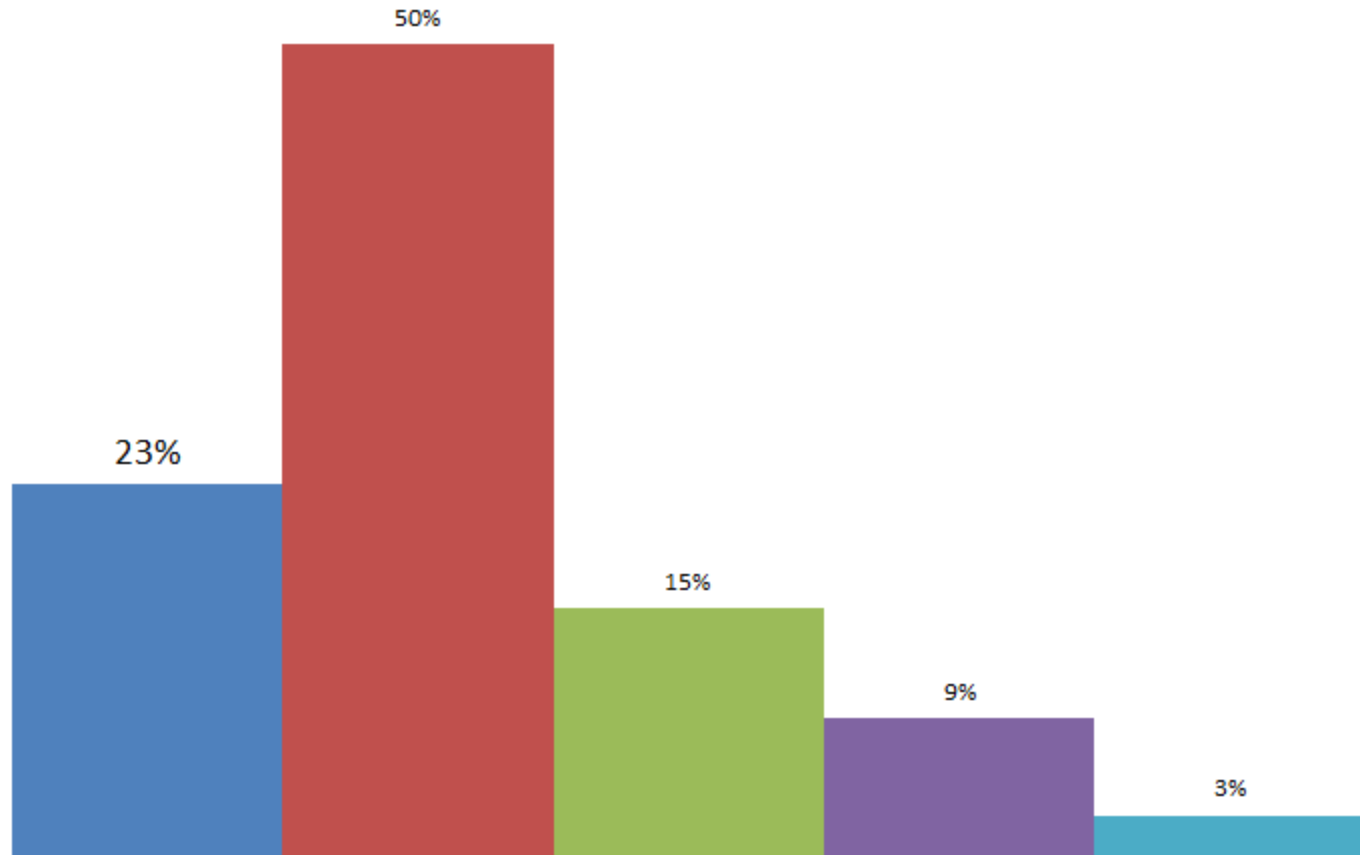


Q7-2 Communications between Admin & Faculty is very good

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

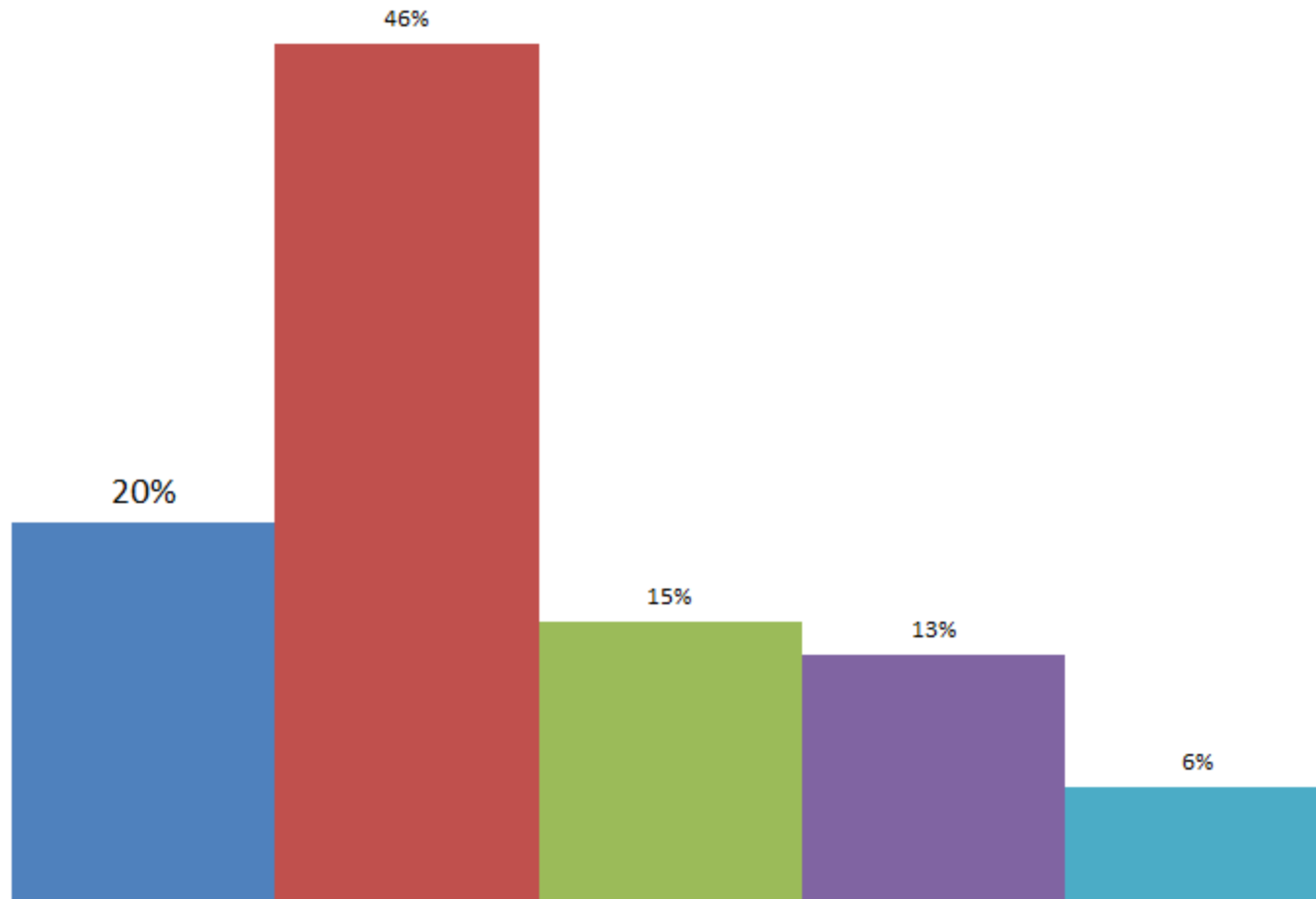


Q7-3 Communications within my program area (among my peers) is very good

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

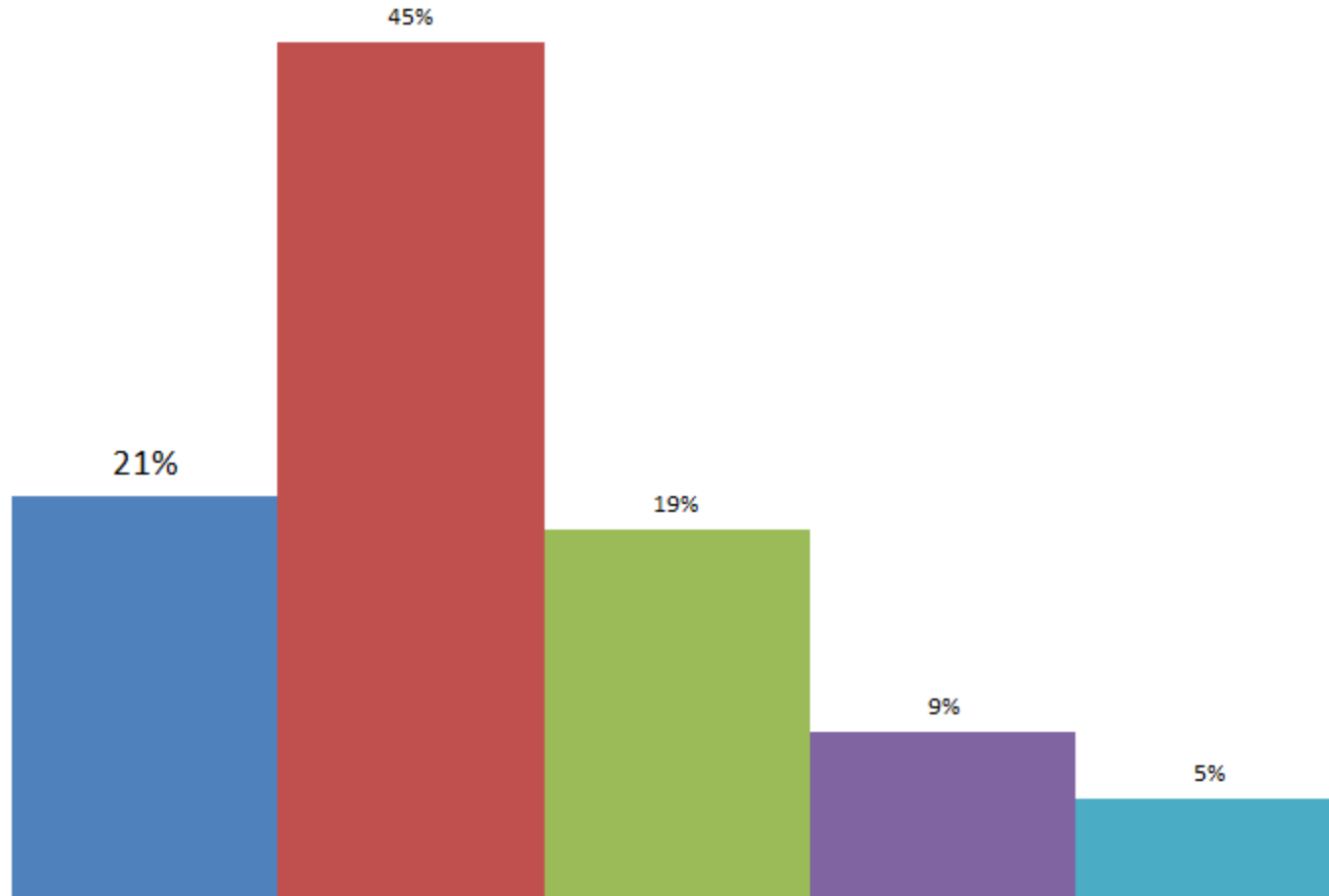


Q7-4 I am a part of the decision-making process within my program area

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

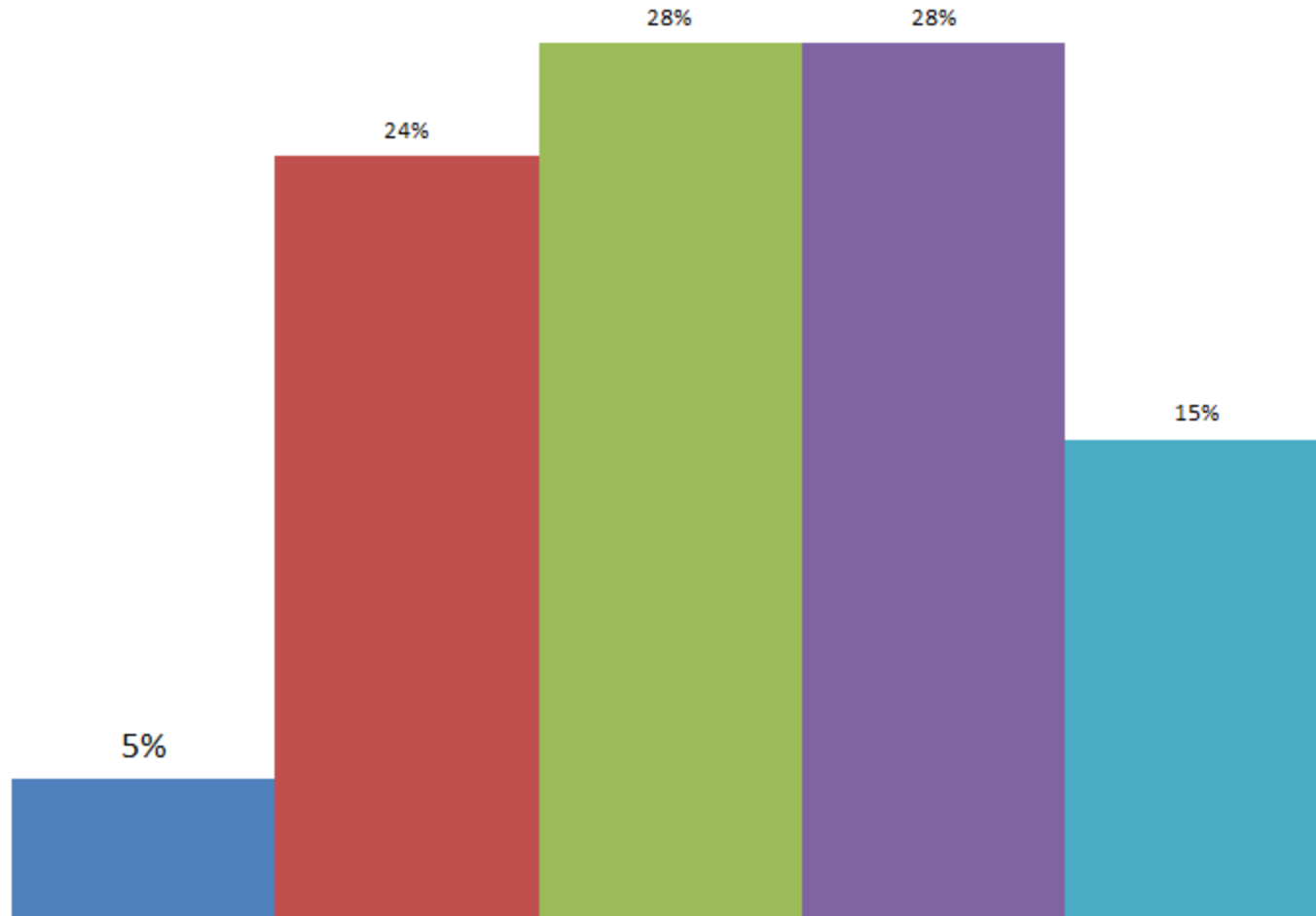


Q7-5 I am a part of the decision-making process among my peers

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

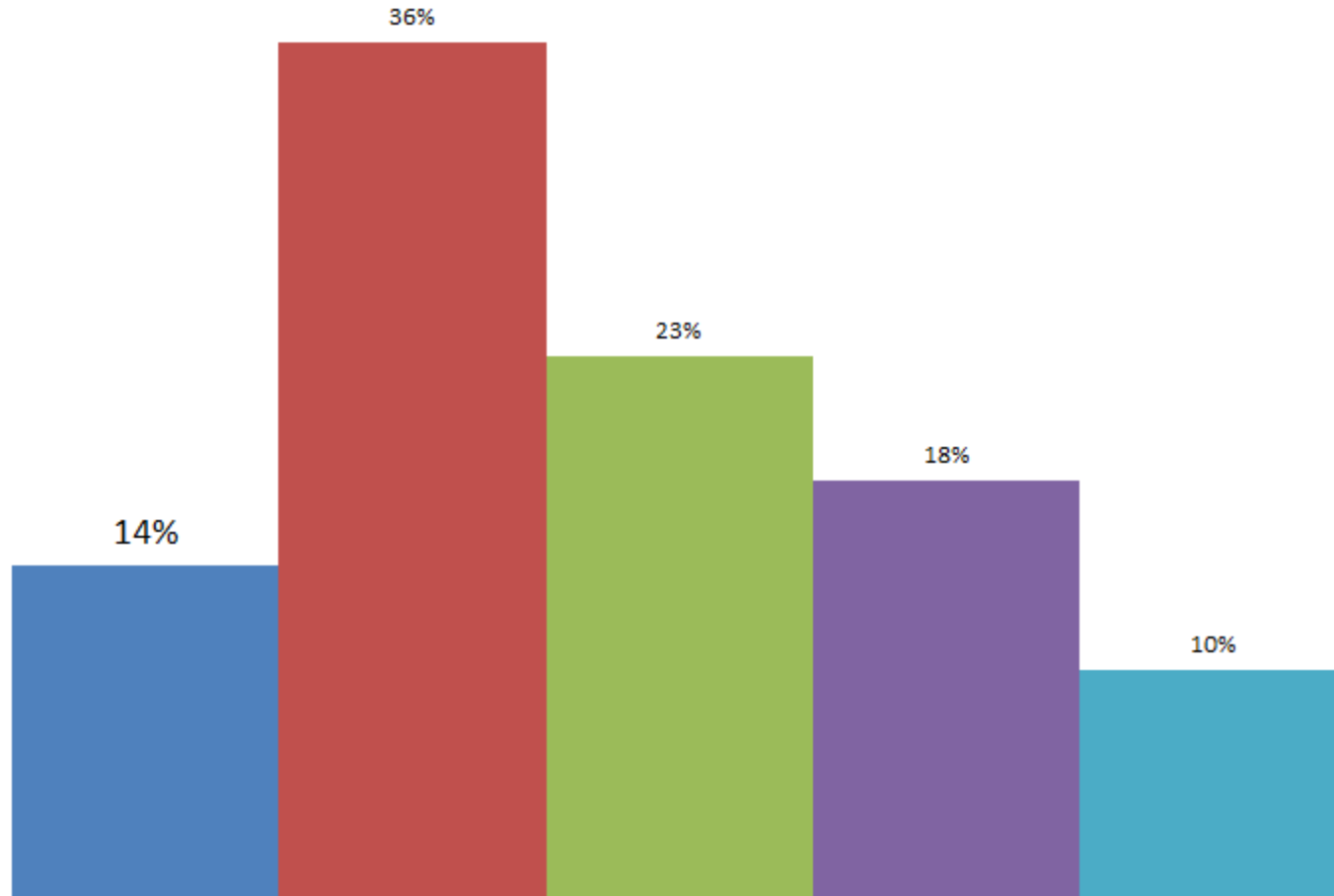


Q7-6 I am a part of the decision-making process at JALC overall

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

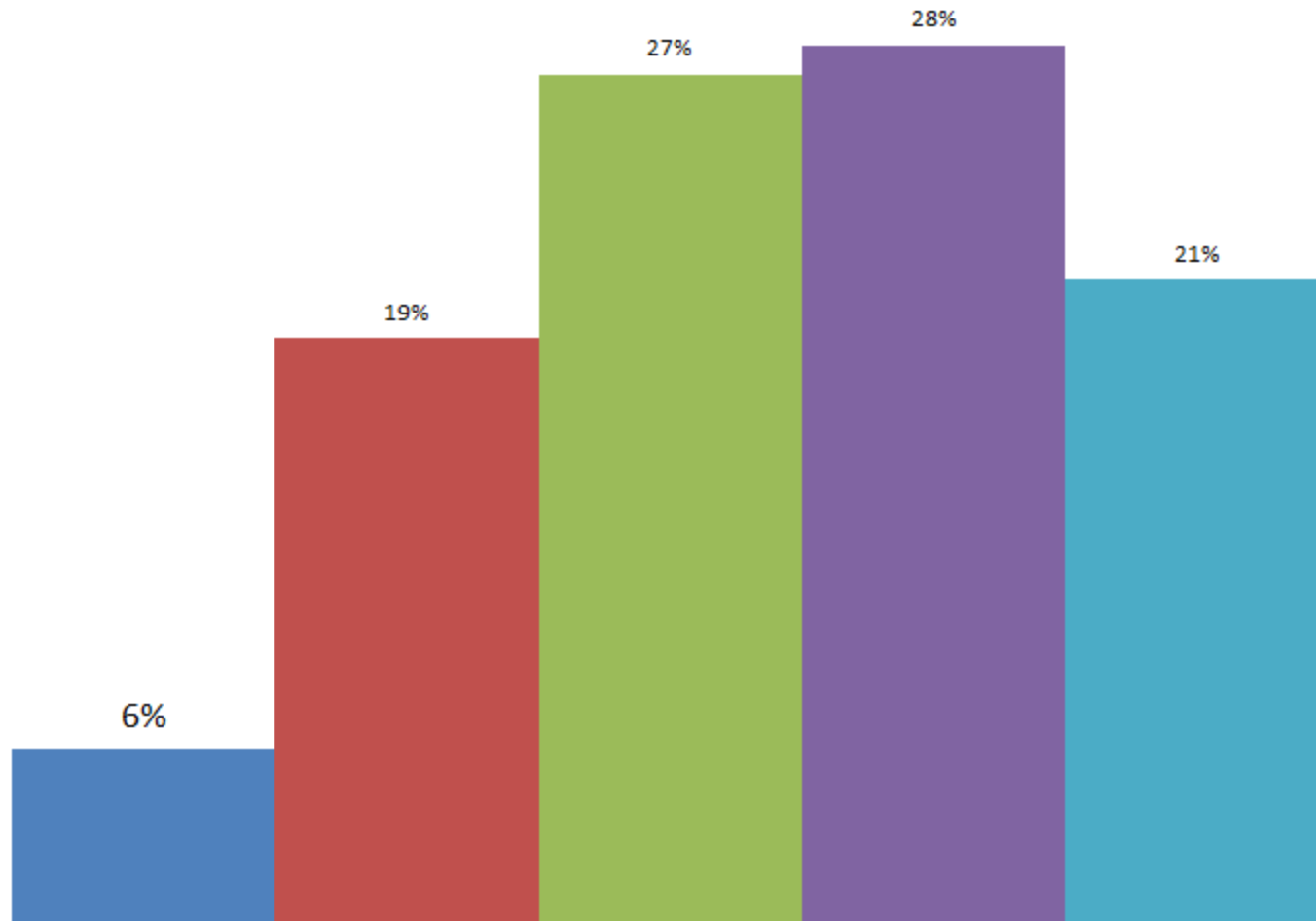


Q7-7 The College Admin displays behavior that reflects integrity and is ethical and honest

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

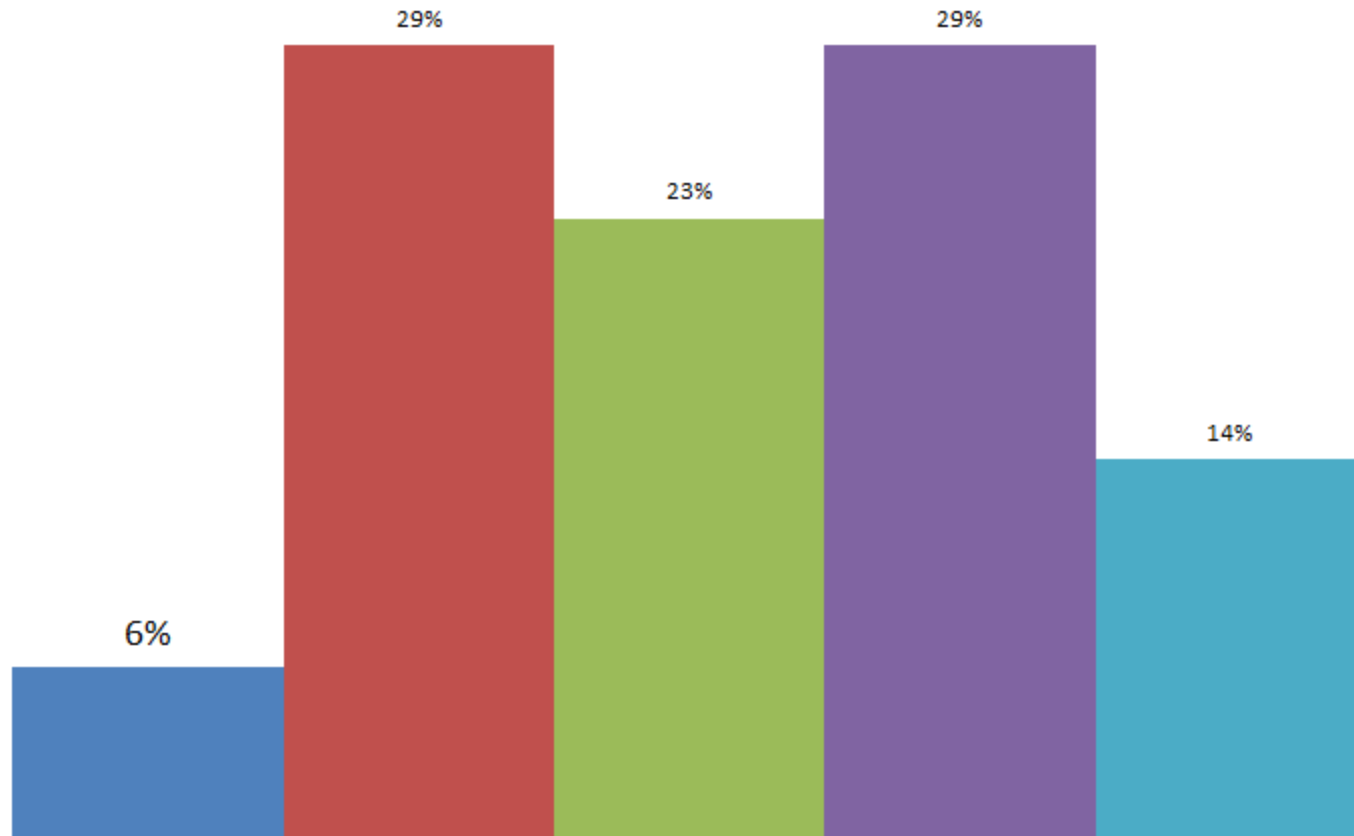


Q7-8 The College BOT displays behavior that reflects integrity & is ethical and honest

JALC NTP Survey, Fall 2012

ALL NTP - Q7: Please indicate your level of agreement with the following statements:

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

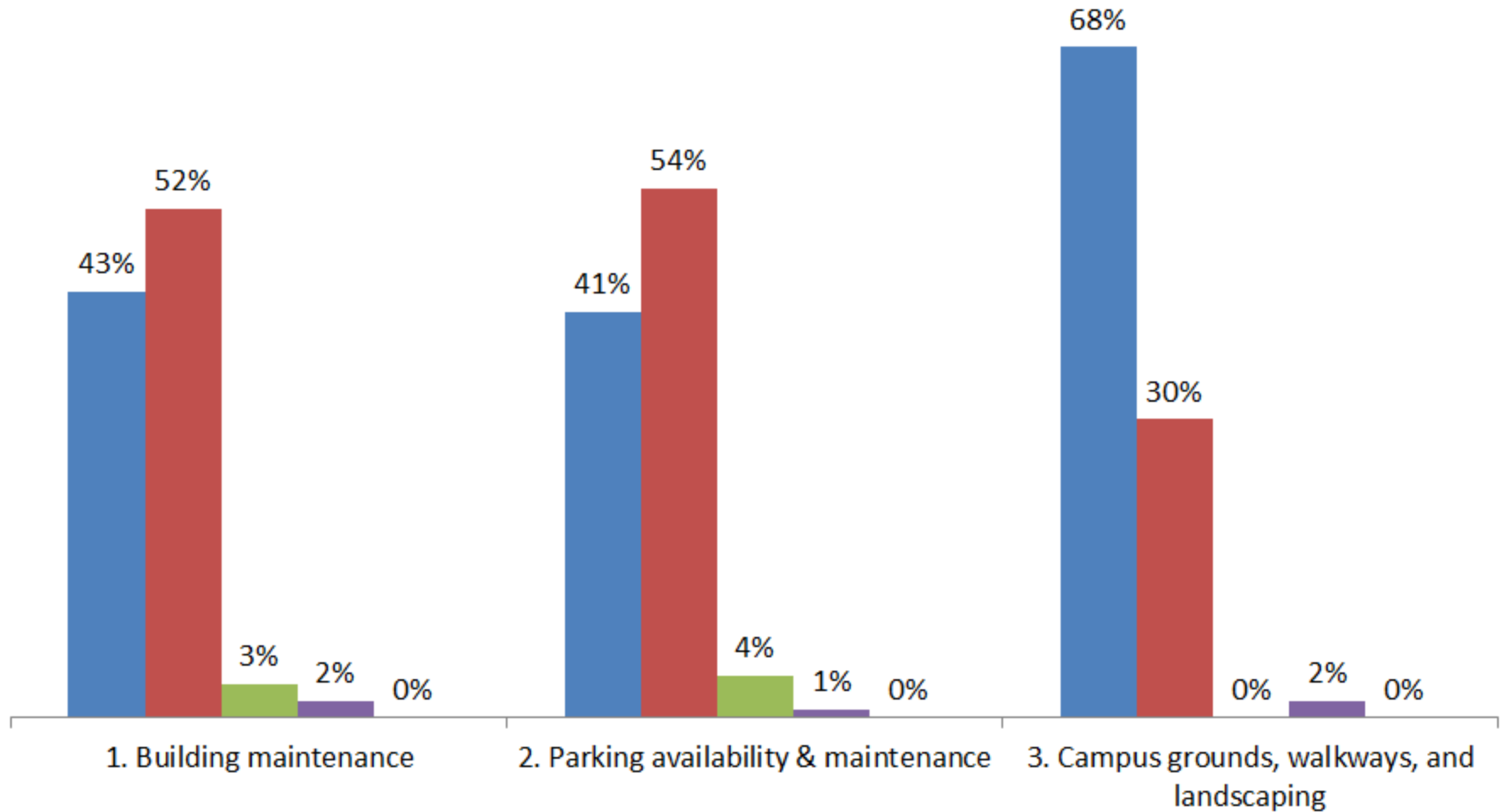


Q7-9 The relationship between Admin & the BOT is one of mutual trust & confidence

JALC NTP Survey, Fall 2012

ALL NTP - Q8: Please rate your satisfaction with the following campus services:

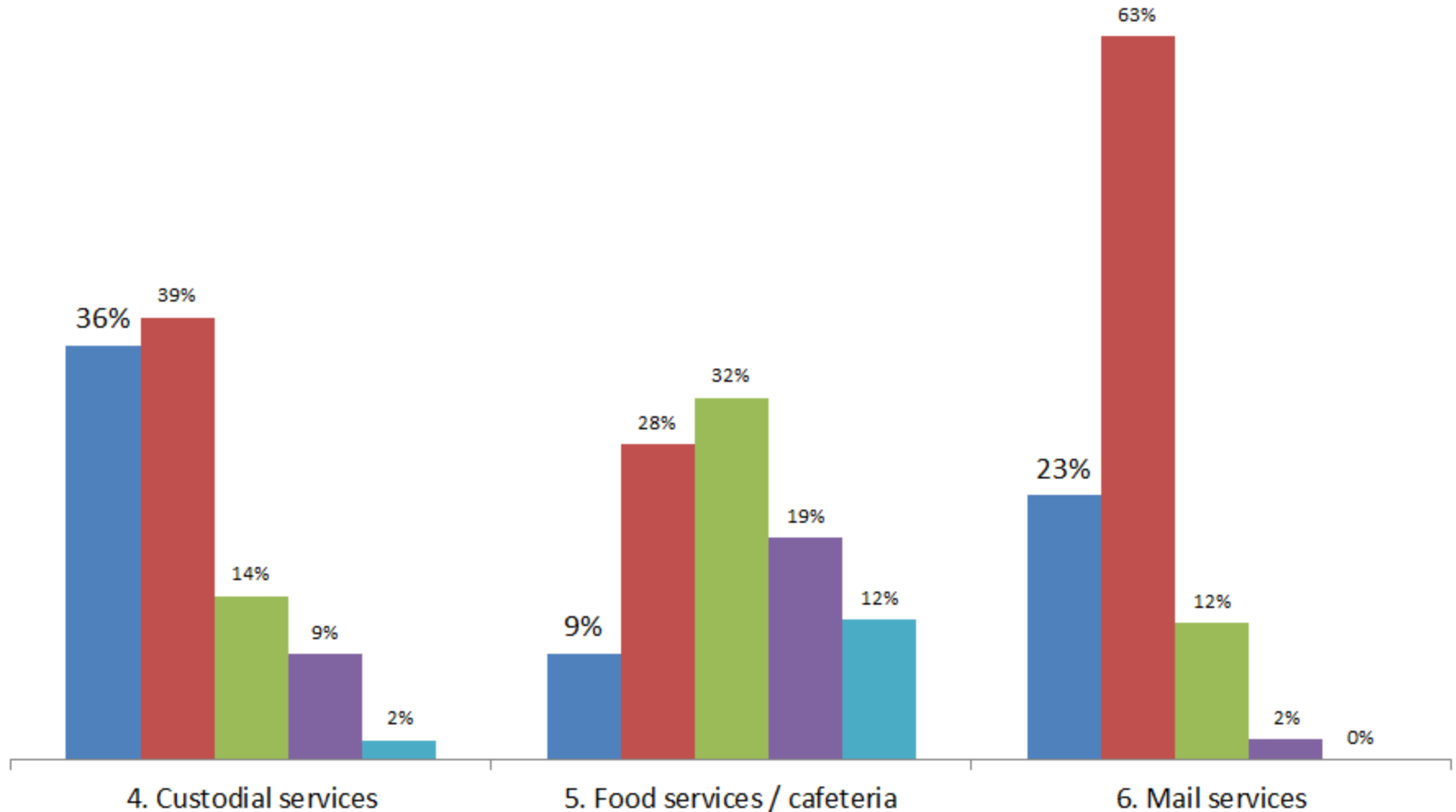
■ Very Satisfied ■ Satisfied ■ Neutral ■ Unsatisfied ■ Very Unsatisfied



JALC NTP Survey, Fall 2012

ALL NTP - Q8: Please rate your satisfaction with the following campus services:

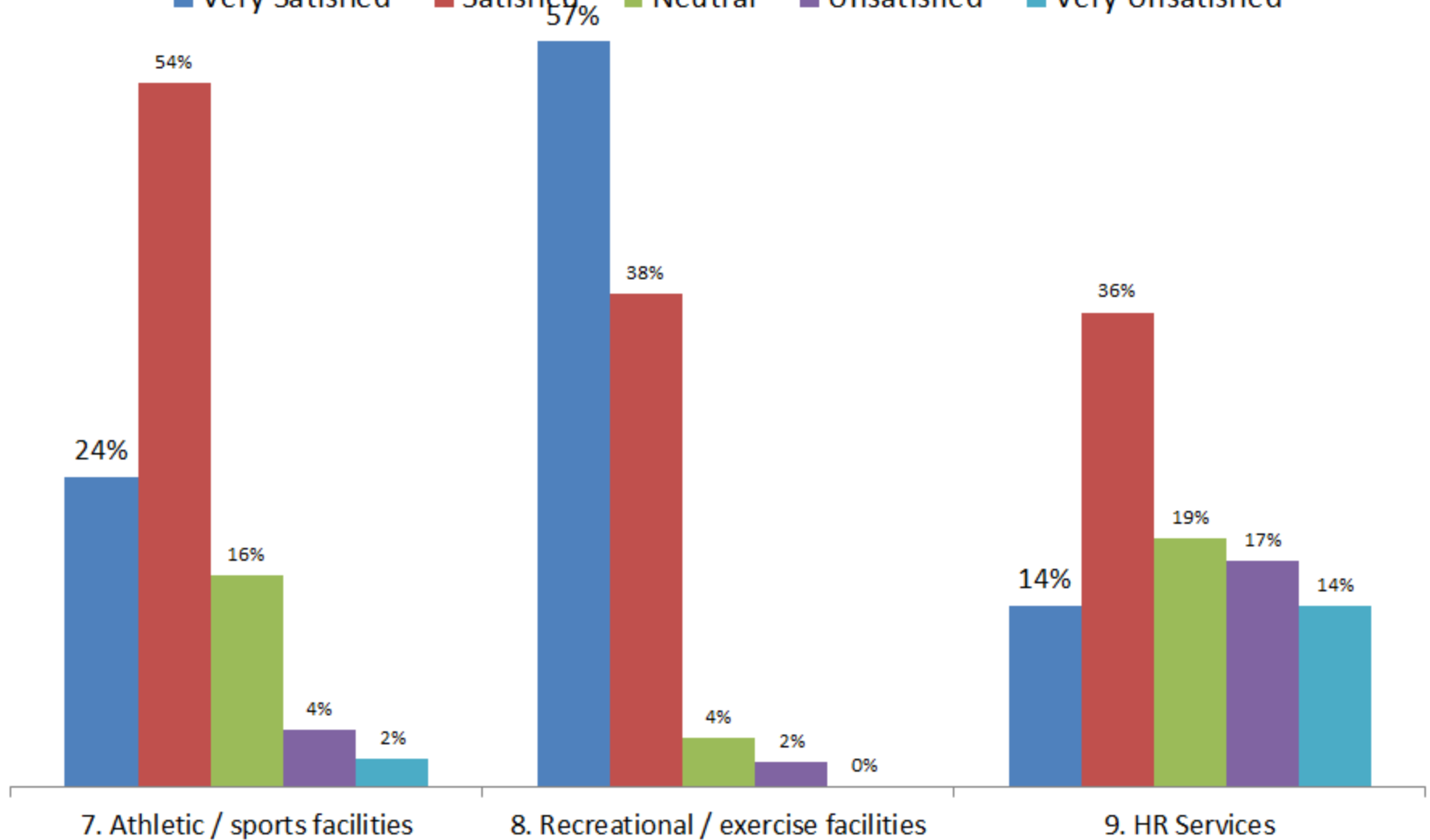
■ Very Satisfied ■ Satisfied ■ Neutral ■ Unsatisfied ■ Very Unsatisfied



JALC NTP Survey, Fall 2012

ALL NTP - Q8: Please rate your satisfaction with the following campus services:

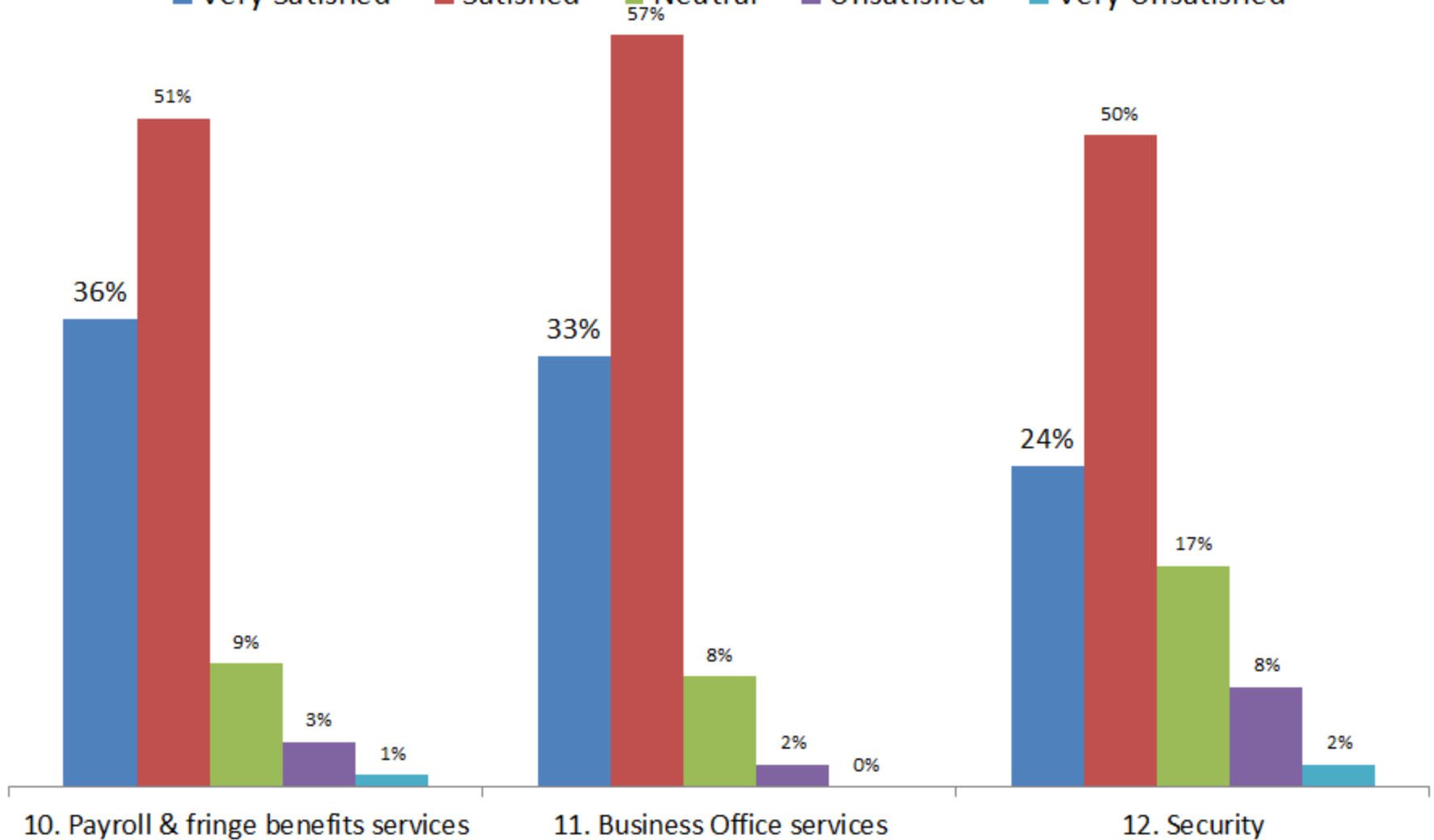
■ Very Satisfied ■ Satisfied ■ Neutral ■ Unsatisfied ■ Very Unsatisfied



JALC NTP Survey, Fall 2012

ALL NTP - Q8: Please rate your satisfaction with the following campus services:

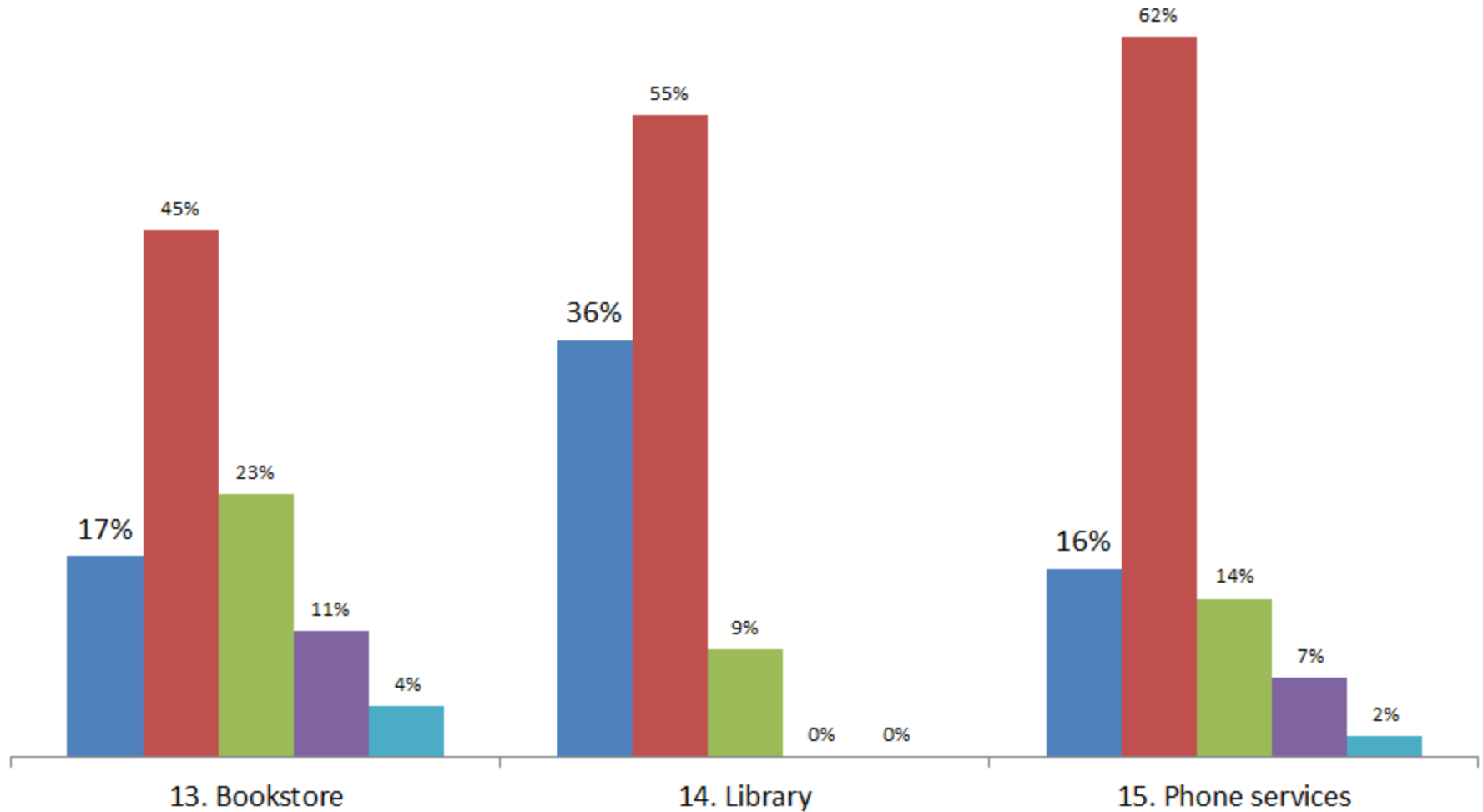
■ Very Satisfied ■ Satisfied ■ Neutral ■ Unsatisfied ■ Very Unsatisfied



JALC NTP Survey, Fall 2012

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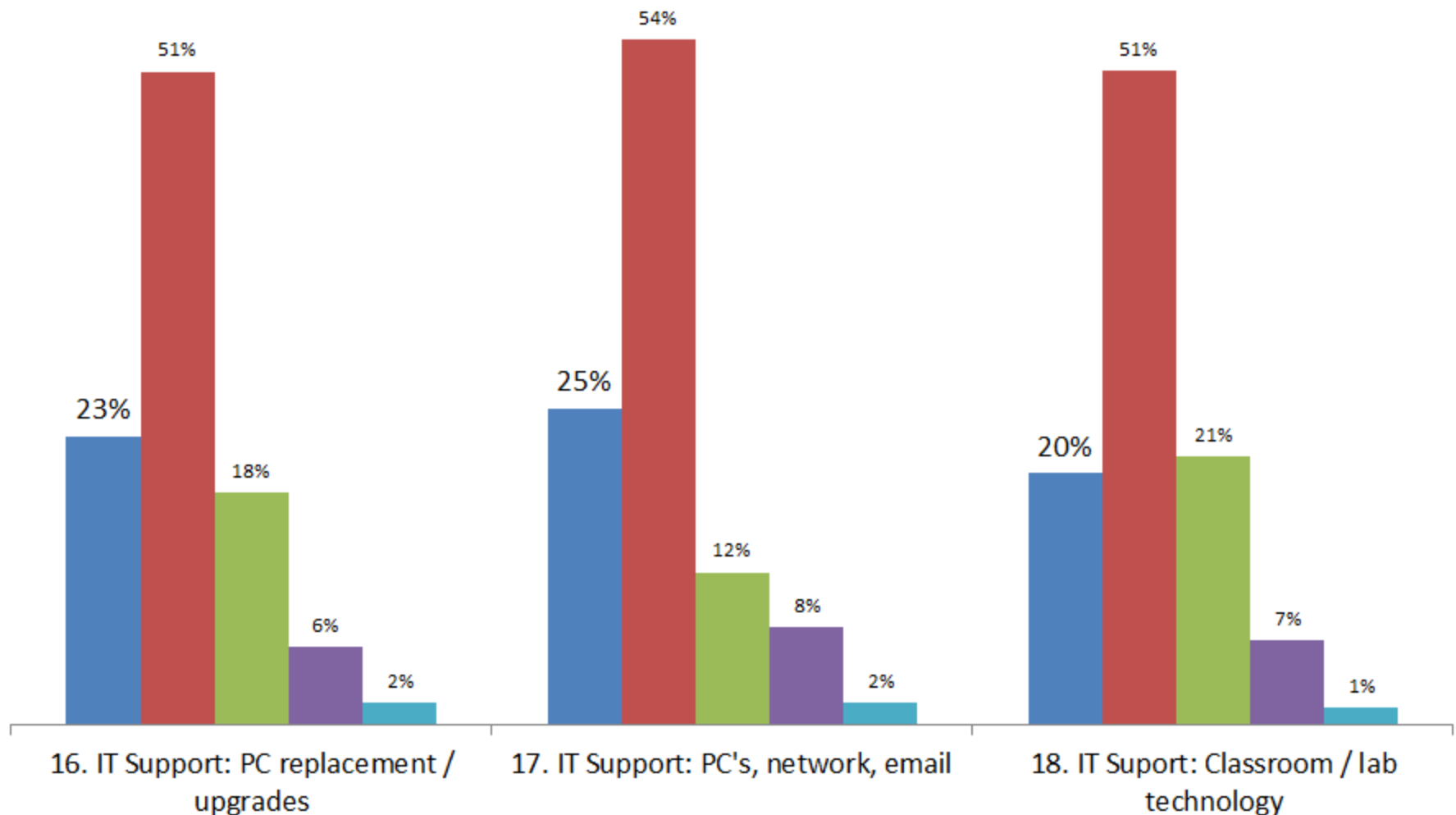
■ Very Satisfied ■ Satisfied ■ Neutral ■ Unsatisfied ■ Very Unsatisfied



JALC NTP Survey, Fall 2012

ALL NTP - Q8: Please rate your satisfaction with the following campus services:

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JALC NTP Survey, Fall 2012

ALL NTP - Q8: Please rate your satisfaction with the following campus services:

■ Very Satisfied ■ Satisfied ■ Neutral ■ Unsatisfied ■ Very Unsatisfied

