Dr. Adrienne Barkley Giffin ombud@jalc.edu 618-985-2828, ext. 8522 C214



What is the Ombud? The Ombud helps students and employees work through student conflicts, complaints, or concerns. As a trusted advisor the Ombud is:

CONFIDENTIAL. The Ombud protects the identity of all parties and information they share. The only exception is an imminent risk of serious harm.

IMPARTIAL. The Ombud does not take sides and instead works to develop options to address or surface issues that support empowerment and fair process — for those seeking assistance and for the College.

INFORMAL. Visiting the Ombud does not initiate a formal investigation and speaking with the ombud is always off-the-record.

INDEPENDENT. The Ombud does not represent students, employees, or management. The Ombud reports issue trends in anonymous, aggregated form to the College President.

What other resources are available? These tools are available on the Ombud webpage (scan QR code above):



STUDENT CONCERN/COMMMENT FORM. Named and anonymous submissions are accepted, but they are not confidential. Comments are routed to the office, committee, or employee who most closely works with the issue.



STUDENT GUIDEBOOK. The College's student handbook details rules, rights, and responsibilities pertaining to students, including formal complaint procedures.

STUDENT LEADERSHIP DEVELOPMENT



PHI THETA KAPPA

As the honor society for community colleges, PTK recognizes academic excellence and provides opportunities for personal and professional growth.

Two membership options at JALC:

- FULL membership by invitation
- PROVISIONAL membership in JALC's chapter open to all students

Learn more about full membership at ptk.org.

Use the QR code below to join JALC's chapter as a provisional member.

Contact JALC's PTK Chapter Advisor at ptk@jalc.edu



JOHN A. LOGAN COLLEGE STUDENT SENATE

Use your difference to make a difference!

As JALC's student government association, Student Senate represents the voice of the student body and organizes service projects that benefit the campus and community.

Use the QR code below for eligibility, roles, and other information.

Contact Student Senate Co-Advisors at studentsenate@jalc.edu

